

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 1

Total Unduplicated Client Count for Quarter: 92

Total Cases Closed in Quarter: 97

Total Units of Service for Quarter (Unit=1 Hour): 404

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

| | |
|---|----|
| 60-64: | 18 |
| 65-74: | 42 |
| 75-84: | 19 |
| 85+: | 13 |
| Client Declined to Provide Information: | 0 |
| Total: | 92 |

CLIENT GENDER

| | |
|---|----|
| Male: | 35 |
| Female: | 57 |
| Client Declined to Provide Information: | 0 |
| Total: | 92 |

OTHER CLIENT CHARACTERISTICS

| | |
|---|----|
| Frail/Disabled: | 41 |
| Homebound: | 0 |
| Lives Alone: | 51 |
| Institutionalized: | 0 |
| Suspected Victim of Elder Abuse/Exploitation: | 0 |
| Limited English: | 0 |
| Rural: | 49 |
| Greatest Economic Need (Minority): | 1 |

CLIENT RACE

| | |
|---|----|
| Two or More Races: | 0 |
| Caucasian: | 78 |
| African American: | 0 |
| Native American/Native Alaskan: | 2 |
| Asian/Pacific Islander | |
| Asian Indian: | 0 |
| Cambodian: | 0 |
| Chinese: | 0 |
| Filipino: | 0 |
| Japanese: | 0 |
| Korean: | 0 |
| Laotian: | 0 |
| Vietnamese: | 0 |
| Guamanian: | 0 |
| Hawaiian: | 0 |
| Samoan: | 0 |
| Other Asian/Pacific Islander: | 0 |
| Race Unknown/Some Other Race: | 4 |
| Client Declined to Provide Information: | 8 |
| Total: | 92 |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 1

Greatest Economic Need (Non-Minority): 32

Greatest Economic Need (Minority Status Unknown): 2

CLIENT ETHNICITY

Hispanic/Latino: 2

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 6

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 4

4 1 0

1 0 0

2 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 5

C2. Conservatorship: 2

C3. Other Family: 1

0 0 0

5 0 0

3 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 4

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

4 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 17

7 7 2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 1

| | | | | |
|--|----|-----|--|--------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | 0 | 0 | 1 | 0 |
| E3. Other Housing: | 2 | 2 | 0 | 0 |
| INCOME MAINTENANCE | | | | |
| F1. Social Security: | 1 | 1 | 0 | 0 |
| F2. Supplemental Security Income (SSI): | 2 | 1 | 0 | 0 |
| F3. Pensions/Retiree Benefits: | 0 | | 0 | 0 |
| F4. Other Income Maintenance: | 1 | 1 | 2 | 0 |
| INDIVIDUAL RIGHTS | | | | |
| G1. Immigration/Naturalization: | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 1 | 0 | 0 | 0 |
| G3. Other Individual Rights: | 0 | 0 | 0 | 0 |
| MISCELLANEOUS | | | | |
| H1. Estate Planning/Wills/Trusts: | 35 | 41 | 0 | 0 |
| H2. Advance Health Care Directives (AHCD): | 16 | 12 | 0 | 0 |
| H3. Financial Powers of Attorney: | 0 | 0 | 0 | 0 |
| H4. Other Miscellaneous: | 0 | 0 | 0 | 0 |
| TOTAL CASES OPENED IN QUARTER: | | 97 | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | |
| | | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES |
| | | | TOTAL LEGAL REPRESENTATION | |
| | | 84 | 11 | 2 |
| TOTAL ESTIMATED CASE WORK HOURS SPENT: | | 395 | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA:

1

| Date | Location (If Applicable) | Topic | Targeted Audience | Est # of Participants | Est. Hours |
|---|-----------------------------|---------------|-------------------|--------------------------|---------------|
| Provider Name: Legal Services of Northern California | | | | | |
| County(ies) Humboldt, Del Norte | | | | | |
| 9/15/15 | LSNC | Civil | Seniors | 2 | 1 |
| 9/1/15 | HSRC | ELC | Seniors | 3 | 1.5 |
| 8/11/15 | LSNC | Family | Seniors | 1 | 0.5 |
| 8/4/15 | HSRC | ELC | Seniors | 3 | 1.5 |
| 7/28/15 | LSNC | Bankruptcy | Seniors | 1 | 0.5 |
| 7/21/15 | LSNC | Civil | Seniors | 3 | 1.5 |
| 7/14/15 | LSNC | Family clinic | Seniors | 1 | 0.5 |
| 7/7/2015 | HSRC | ELC | Seniors | 4 | 2 |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 9

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA:

2

Total Unduplicated Client Count for Quarter: 60

Total Cases Closed in Quarter: 100

Total Units of Service for Quarter (Unit=1 Hour): 395

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

| | |
|---|----|
| 60-64: | 25 |
| 65-74: | 21 |
| 75-84: | 13 |
| 85+: | 1 |
| Client Declined to Provide Information: | 0 |
| Total: | 60 |

CLIENT GENDER

| | |
|---|----|
| Male: | 38 |
| Female: | 22 |
| Client Declined to Provide Information: | 0 |
| Total: | 60 |

OTHER CLIENT CHARACTERISTICS

| | |
|---|----|
| Frail/Disabled: | 42 |
| Homebound: | 2 |
| Lives Alone: | 33 |
| Institutionalized: | 0 |
| Suspected Victim of Elder Abuse/Exploitation: | 4 |
| Limited English: | 0 |
| Rural: | 55 |
| Greatest Economic Need (Minority): | 5 |

CLIENT RACE

| | |
|---|----|
| Two or More Races: | 0 |
| Caucasian: | 52 |
| African American: | 1 |
| Native American/Native Alaskan: | 3 |
| Asian/Pacific Islander | |
| Asian Indian: | 0 |
| Cambodian: | 0 |
| Chinese: | 0 |
| Filipino: | 0 |
| Japanese: | 0 |
| Korean: | 0 |
| Laotian: | 0 |
| Vietnamese: | 0 |
| Guamanian: | 0 |
| Hawaiian: | 0 |
| Samoan: | 0 |
| Other Asian/Pacific Islander: | 0 |
| Race Unknown/Some Other Race: | 0 |
| Client Declined to Provide Information: | 4 |
| Total: | 60 |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 2

Greatest Economic Need (Non-Minority): 43

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 0

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 1

A3. Other Consumer/Finance: 1

0 0 0

1 0 0

1 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 1

C2. Conservatorship: 0

C3. Other Family: 0

0 1 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 3

0 0 0

0 0 0

1 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 33

69 7 1

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA:

2

| | | | | |
|--|----|--|--------------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | 12 | 1 | 2 | 0 |
| E3. Other Housing: | 0 | 0 | 0 | 0 |
| INCOME MAINTENANCE | | | | |
| F1. Social Security: | 1 | 1 | 0 | 0 |
| F2. Supplemental Security Income (SSI): | 5 | 5 | 0 | 0 |
| F3. Pensions/Retiree Benefits: | | 0 | 0 | 0 |
| F4. Other Income Maintenance: | 4 | 2 | 1 | 0 |
| INDIVIDUAL RIGHTS | | | | |
| G1. Immigration/Naturalization: | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 2 | 1 | 1 | 0 |
| G3. Other Individual Rights: | 7 | 1 | 3 | 0 |
| MISCELLANEOUS | | | | |
| H1. Estate Planning/Wills/Trusts: | 0 | 0 | 0 | 0 |
| H2. Advance Health Care Directives (AHCD): | 0 | 0 | 0 | 0 |
| H3. Financial Powers of Attorney: | 0 | 0 | 0 | 0 |
| H4. Other Miscellaneous: | 1 | 1 | 0 | 0 |
| TOTAL CASES OPENED IN QUARTER: | | 71 | | |
| | | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | | |
| | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | 84 | 15 | 1 |
| TOTAL ESTIMATED CASE WORK HOURS SPENT: | | 383 | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

| Date | Location (If Applicable) | Type of Outreach Activity | Groups Targeted By Outreach | Est # of People Reached | Est. Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
| | | | | | |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA:

2

Provider Name: Legal Services of Northern California

County(ies) Lassen, Modoc, Shasta, Siskiyou, Trinit

| | | | | | |
|---------|---------|----------------------------------|----------------|-----|---|
| 9/25/15 | Redding | One Safe Place Presentation | Abused Seniors | 15 | 4 |
| 7/10/15 | Burney | Burney Good Medicine Health Fair | Seniors | 150 | 8 |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 3

Total Unduplicated Client Count for Quarter: 159

Total Cases Closed in Quarter: 156

Total Units of Service for Quarter (Unit=1 Hour): 976

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

| | |
|---|-----|
| 60-64: | 35 |
| 65-74: | 72 |
| 75-84: | 39 |
| 85+: | 13 |
| Client Declined to Provide Information: | 0 |
| Total: | 159 |

CLIENT GENDER

| | |
|---|-----|
| Male: | 59 |
| Female: | 100 |
| Client Declined to Provide Information: | 0 |
| Total: | 159 |

OTHER CLIENT CHARACTERISTICS

| | |
|---|----|
| Frail/Disabled: | 95 |
| Homebound: | 0 |
| Lives Alone: | 90 |
| Institutionalized: | 0 |
| Suspected Victim of Elder Abuse/Exploitation: | 0 |
| Limited English: | 0 |
| Rural: | 88 |
| Greatest Economic Need (Minority): | 14 |

CLIENT RACE

| | |
|---|-----|
| Two or More Races: | 2 |
| Caucasian: | 142 |
| African American: | 2 |
| Native American/Native Alaskan: | 2 |
| Asian/Pacific Islander | |
| Asian Indian: | 0 |
| Cambodian: | 0 |
| Chinese: | 0 |
| Filipino: | 0 |
| Japanese: | 1 |
| Korean: | 1 |
| Laotian: | 0 |
| Vietnamese: | 0 |
| Guamanian: | 0 |
| Hawaiian: | 0 |
| Samoan: | 0 |
| Other Asian/Pacific Islander: | 2 |
| Race Unknown/Some Other Race: | 7 |
| Client Declined to Provide Information: | 0 |
| Total: | 159 |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 3

Greatest Economic Need (Non-Minority): 94

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 6

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 10

A2. Contracts/Warranties: 10

A3. Other Consumer/Finance: 8

9 1 0

5 0 0

7 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 1

0 0 0

0 0 0

1 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 10

D2. Medicare: 2

D3. Other Health/Community Based Care: 0

8 1 1

1 0 0

0 0 1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 50

39 8 3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 3

| | | | | |
|--|----|--|--------------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | 15 | 12 | 1 | 0 |
| E3. Other Housing: | 0 | 2 | 0 | 0 |
| INCOME MAINTENANCE | | | | |
| F1. Social Security: | 1 | 1 | 0 | 1 |
| F2. Supplemental Security Income (SSI): | 5 | 1 | 0 | 2 |
| F3. Pensions/Retiree Benefits: | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | 7 | 4 | 2 | 0 |
| INDIVIDUAL RIGHTS | | | | |
| G1. Immigration/Naturalization: | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 0 | 0 | 0 | 0 |
| G3. Other Individual Rights: | 8 | 5 | 0 | 0 |
| MISCELLANEOUS | | | | |
| H1. Estate Planning/Wills/Trusts: | 19 | 13 | 7 | 0 |
| H2. Advance Health Care Directives (AHCD): | 10 | 3 | 7 | 0 |
| H3. Financial Powers of Attorney: | 9 | 2 | 7 | 0 |
| H4. Other Miscellaneous: | 0 | 0 | 0 | 1 |
| TOTAL CASES OPENED IN QUARTER: | | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | | |
| | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | 113 | 34 | 9 |
| TOTAL ESTIMATED CASE WORK HOURS SPENT: | | 930 | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

| Date | Location (If Applicable) | Type of Outreach Activity | Groups Targeted By Outreach | Est # of People Reached | Est. Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
| | | | | | |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA:

3

Provider Name: *Legal Services of Northern California*

County(ies) *Butte, Colusa, Glenn, Plumas, Tehama*

| | | | | | |
|----------|-----------|-----------------------------------|-----------|----|-----|
| 9/5/15 | Butte Co. | Senior Law Day | Seniors | 8 | 8.5 |
| 9/3/15 | Butte co. | Active Aging Expo | Seniors | 50 | 6 |
| 8/18/15 | Tehama Co | Tehama Co. MDT Meeting | Providers | 12 | 3.5 |
| 8/14/15 | Butte Co. | Presentation to Mobilehome Owners | Seniors | 30 | 8 |
| 8/6/15 | Butte Co. | Butte Co. MDT Meeting | Providers | 15 | 3 |
| 07/15/15 | Tehama Co | Tehama Co. MDT Meeting | Providers | 10 | 3.5 |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 33

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

| Date | Location (If Applicable) | Topic | Targeted Audience | Est # of Participants | Est. Hours |
|------|-----------------------------|-------|-------------------|--------------------------|---------------|
|------|-----------------------------|-------|-------------------|--------------------------|---------------|

Provider Name: *Legal Services of Northern California*

County(ies) *Butte, Colusa, Glenn, Plumas, Tehama*

| | | | | | |
|---------|-----------|------------------------------|-----------------------|----|-----|
| 9/21/15 | Plumas Co | Transit Advisory Council Mtg | Seniors and Providers | 15 | 5 |
| 9/16/15 | Tehama Co | Tehama Co MDT Meeting | Providers | 10 | 3.5 |
| 9/14/15 | Plumas Co | Plumas Co MDT Meeting | Providers | 6 | 4 |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 13

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 4

Total Unduplicated Client Count for Quarter: 112

Total Cases Closed in Quarter: 163

Total Units of Service for Quarter (Unit=1 Hour): 263

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

| | |
|---|-----|
| 60-64: | 32 |
| 65-74: | 52 |
| 75-84: | 17 |
| 85+: | 11 |
| Client Declined to Provide Information: | 0 |
| Total: | 112 |

CLIENT GENDER

| | |
|---|-----|
| Male: | 49 |
| Female: | 63 |
| Client Declined to Provide Information: | |
| Total: | 112 |

OTHER CLIENT CHARACTERISTICS

| | |
|---|----|
| Frail/Disabled: | 69 |
| Homebound: | 4 |
| Lives Alone: | 64 |
| Institutionalized: | 3 |
| Suspected Victim of Elder Abuse/Exploitation: | 4 |
| Limited English: | 9 |
| Rural: | 30 |
| Greatest Economic Need (Minority): | 38 |

CLIENT RACE

| | |
|---|-----|
| Two or More Races: | 0 |
| Caucasian: | 66 |
| African American: | 9 |
| Native American/Native Alaskan: | 2 |
| Asian/Pacific Islander | |
| Asian Indian: | 0 |
| Cambodian: | 0 |
| Chinese: | 5 |
| Filipino: | 3 |
| Japanese: | 1 |
| Korean: | 0 |
| Laotian: | 0 |
| Vietnamese: | 0 |
| Guamanian: | 0 |
| Hawaiian: | 0 |
| Samoan: | 0 |
| Other Asian/Pacific Islander: | 0 |
| Race Unknown/Some Other Race: | 25 |
| Client Declined to Provide Information: | 1 |
| Total: | 112 |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 4

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 4

| | | | | |
|--|----|-----|--|--------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | 1 | 0 | 1 | 0 |
| E3. Other Housing: | 6 | 6 | 0 | 0 |
| INCOME MAINTENANCE | | | | |
| F1. Social Security: | 3 | 3 | 0 | 0 |
| F2. Supplemental Security Income (SSI): | 2 | 0 | 2 | 0 |
| F3. Pensions/Retiree Benefits: | 1 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | 2 | 1 | 0 | 0 |
| INDIVIDUAL RIGHTS | | | | |
| G1. Immigration/Naturalization: | 0 | 0 | 5 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 2 | 3 | 0 | 0 |
| G3. Other Individual Rights: | 3 | 1 | 2 | 0 |
| MISCELLANEOUS | | | | |
| H1. Estate Planning/Wills/Trusts: | 17 | 8 | 7 | 0 |
| H2. Advance Health Care Directives (AHCD): | 2 | 2 | 5 | 0 |
| H3. Financial Powers of Attorney: | 8 | 1 | 2 | 0 |
| H4. Other Miscellaneous: | 0 | 0 | 0 | 0 |
| TOTAL CASES OPENED IN QUARTER: | | 129 | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | |
| | | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES |
| | | | TOTAL LEGAL REPRESENTATION | |
| | | 96 | 59 | 8 |
| TOTAL ESTIMATED CASE WORK HOURS SPENT: | | 250 | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

| Date | Location (If Applicable) | Type of Outreach Activity | Groups Targeted By Outreach | Est # of People Reached | Est. Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
| | | | | | |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA:

4

Provider Name: *Legal Services of Northern California*

County(ies) *Yolo*

| | | | | | |
|---------|--------------|---|-----------------------------|----|-----|
| 9/28/15 | Woodland | Collaboration to subcommittee presentation to service providers regarding senior legal services | Community service providers | 55 | 1.5 |
| 9/18/15 | RISE-Esparto | Community group meeting on services | Community service providers | 30 | 2.5 |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 4

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

| Date | Location (If Applicable) | Topic | Targeted Audience | Est # of Participants | Est. Hours |
|---|-----------------------------------|---|-----------------------------|--------------------------|---------------|
| Provider Name: <i>Legal</i> | | | | | |
| County(ies) <i>Nevada, Placer, Sierra</i> | | | | | |
| 9/16/15 | Placer County Fairgrounds | Placer County Veterans' Stand Down | Older and Disabled Veterans | 25 | 5 |
| 07/2015 | | Planning Presentations Sierra County | Older Adults | 10 | 1 |
| 7/9/15 | Santucci Justice Center Roseville | Presentation Placer County LSNC Services for Older Adults and Caregivers | Older Adults | 20 | 2 |
| 7/13/15 | Truckee | Presentation Nevada County LSNC Services for Older Adults and Veterans | Seniors & Veterans | 10 | 4 |
| 7/14/15 | Auburn VOA Apartments | Presentation Placer LSNC Services for Older Adults and Caregivers | Low Income Older Adults | 12 | 2 |
| 7/2015 | Auburn | Coordinate changes to Placer Senior Legal outreach clinics w/Auburn Sr. Center Staff | Rural Older Adults | 100 | 1 |
| 8/2015 | Mother Lode Regional Office, | Planning, prep for presentations | Older Adults | 10 | 1 |
| 8/27/15 | Maidu Community Center, Roseville | Presentation Placer County, Panel member: LSNC Services for Older Adults, Elder Financial Protection Agency | Seniors Placer County | 26 | 6 |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA:

4

| | | | | | |
|---|---|--|--|-----|-----|
| 7/2015 | | Planning, prep for presentations; travel to/from presentations | Older Adults and providers | 35 | 5 |
| 9/15/ | Placer county Community Resources, Auburn | Placer County Forum on the Needs of Older/Disabled Pop | General Public and providers of services to Seniors and Disabled | 75 | 3 |
| 9/3/15 | Santucci Justice Center, Roseville | Community/Agency Multidisciplinary Elder Team | Providers of servcies to Seniors and disabled persons | 15 | 3 |
| Provider Name: Legal Services of Northern California | | | | | |
| County(ies) Yolo | | | | | |
| 7/6/15 | Knights Landing | Debt Collection | Older Adults | 4 | 3.5 |
| 8/5/15 | Winters | CalFresh Benefits | Older Adults | 3 | 2 |
| 9/3/15 | RISE-Esparto | Accessing the new courthouse & courthouse services | Older Adults | 20 | 3 |
| Provider Name: Yuba Sutter Legal Center | | | | | |
| County(ies) Sutter, Yuba | | | | | |
| 9/29/15 | Loma Rica Church | YSLC | Seniors | 21 | 5 |
| 7/6/15 | Daughters of Leisure | Elder abuse/financial | Seniors | 105 | 2 |
| 8/113/15 | Yuba City Senior Center | YSLC services | Seniors | 7 | 2 |
| 9/9/15 | Prestige RCFE | Powers of Attorney | Seniors | 4 | 2 |
| 9/21/15 | Daughters of Leisure | Open questions | Seniors | 92 | 1 |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 9

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA:

4

Total Unduplicated Client Count for Quarter: 619

Total Cases Closed in Quarter: 162

Total Units of Service for Quarter (Unit=1 Hour): 1029

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

| | |
|---|-----|
| 60-64: | 172 |
| 65-74: | 268 |
| 75-84: | 137 |
| 85+: | 42 |
| Client Declined to Provide Information: | 0 |
| Total: | 619 |

CLIENT GENDER

| | |
|---|-----|
| Male: | 210 |
| Female: | 409 |
| Client Declined to Provide Information: | 0 |
| Total: | 619 |

OTHER CLIENT CHARACTERISTICS

| | |
|---|-----|
| Frail/Disabled: | 334 |
| Homebound: | 25 |
| Lives Alone: | 363 |
| Institutionalized: | 11 |
| Suspected Victim of Elder Abuse/Exploitation: | 13 |
| Limited English: | 30 |
| Rural: | 101 |
| Greatest Economic Need (Minority): | 72 |

CLIENT RACE

| | |
|---|-----|
| Two or More Races: | 2 |
| Caucasian: | 408 |
| African American: | 103 |
| Native American/Native Alaskan: | 13 |
| Asian/Pacific Islander | |
| Asian Indian: | 3 |
| Cambodian: | 1 |
| Chinese: | 1 |
| Filipino: | 5 |
| Japanese: | 2 |
| Korean: | 0 |
| Laotian: | 0 |
| Vietnamese: | 1 |
| Guamanian: | 0 |
| Hawaiian: | 0 |
| Samoan: | 0 |
| Other Asian/Pacific Islander: | 0 |
| Race Unknown/Some Other Race: | 77 |
| Client Declined to Provide Information: | 3 |
| Total: | 619 |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 4

Greatest Economic Need (Non-Minority): 306

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 58

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 10

A2. Contracts/Warranties: 12

A3. Other Consumer/Finance: 4

8 0 0

13 0 0

3 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 1

C2. Conservatorship: 0

C3. Other Family: 1

4 0 0

0 0 0

1 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 4

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

1 3 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 41

30 4 2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 4

| | | | | |
|--|----|--|--------------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | 33 | 13 | 6 | 1 |
| E3. Other Housing: | 14 | 15 | 0 | 0 |
| INCOME MAINTENANCE | | | | |
| F1. Social Security: | 7 | 5 | 0 | 1 |
| F2. Supplemental Security Income (SSI): | 4 | 0 | 0 | 0 |
| F3. Pensions/Retiree Benefits: | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | 3 | 3 | 0 | 0 |
| INDIVIDUAL RIGHTS | | | | |
| G1. Immigration/Naturalization: | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 10 | 9 | 0 | 0 |
| G3. Other Individual Rights: | 5 | 1 | 0 | 0 |
| MISCELLANEOUS | | | | |
| H1. Estate Planning/Wills/Trusts: | 25 | 19 | 3 | 0 |
| H2. Advance Health Care Directives (AHCD): | 13 | 6 | 5 | 0 |
| H3. Financial Powers of Attorney: | 0 | 0 | 5 | 0 |
| H4. Other Miscellaneous: | 0 | 0 | 0 | 0 |
| TOTAL CASES OPENED IN QUARTER: | | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | | |
| | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | 132 | 26 | 4 |
| TOTAL ESTIMATED CASE WORK HOURS SPENT: | | 984 | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

| Date | Location (If Applicable) | Type of Outreach Activity | Groups Targeted By Outreach | Est # of People Reached | Est. Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
| | | | | | |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA:

4

Provider Name: Legal Services of Northern California

County(ies) Yolo

| | | | | | |
|---------|--------------|---|-----------------------------|----|-----|
| 9/28/15 | Woodland | Collaboration to subcommittee presentation to service providers regarding senior legal services | Community service providers | 55 | 1.5 |
| 9/18/15 | RISE-Esparto | Community group meeting on services | Community service providers | 30 | 2.5 |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

| Date | Location (If Applicable) | Topic | Targeted Audience | Est # of Participants | Est. Hours |
|------------------------------------|-----------------------------------|---|-----------------------------|--------------------------|---------------|
| Provider Name: Legal | | | | | |
| County(ies) Nevada, Placer, Sierra | | | | | |
| 9/16/15 | Placer County Fairgrounds | Placer County Veterans' Stand Down | Older and Disabled Veterans | 25 | 5 |
| 07/2015 | | Planning Presentations Sierra County | Older Adults | 10 | 1 |
| 7/9/15 | Santucci Justice Center Roseville | Presentation Placer County LSNC Services for Older Adults and Caregivers | Older Adults | 20 | 2 |
| 7/13/15 | Truckee | Presentation Nevada County LSNC Services for Older Adults and Veterans | Seniors & Veterans | 10 | 4 |
| 7/14/15 | Auburn VOA Apartments | Presentation Placer LSNC Services for Older Adults and Caregivers | Low Income Older Adults | 12 | 2 |
| 7/2015 | Auburn | Coordinate changes to Placer Senior Legal outreach clinics w/Auburn Sr. Center Staff | Rural Older Adults | 100 | 1 |
| 8/2015 | Mother Lode Regional Office, | Planning, prep for presentations | Older Adults | 10 | 1 |
| 8/27/15 | Maidu Community Center, Roseville | Presentation Placer County, Panel member: LSNC Services for Older Adults, Elder Financial Protection Agency | Seniors Placer County | 26 | 6 |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA:

4

| | | | | | |
|---|---|--|--|-----|-----|
| 7/2015 | | Planning, prep for presentations; travel to/from presentations | Older Adults and providers | 35 | 5 |
| 9/15/ | Placer county Community Resources, Auburn | Placer County Forum on the Needs of Older/Disabled Pop | General Public and providers of services to Seniors and Disabled | 75 | 3 |
| 9/3/15 | Santucci Justice Center, Roseville | Community/Agency Multidisciplinary Elder Team | Providers of services to Seniors and disabled persons | 15 | 3 |
| Provider Name: Legal Services of Northern California | | | | | |
| County(ies) Yolo | | | | | |
| 7/6/15 | Knights Landing | Debt Collection | Older Adults | 4 | 3.5 |
| 8/5/15 | Winters | CalFresh Benefits | Older Adults | 3 | 2 |
| 9/3/15 | RISE-Esparto | Accessing the new courthouse & courthouse services | Older Adults | 20 | 3 |
| Provider Name: Yuba Sutter Legal Center | | | | | |
| County(ies) Sutter, Yuba | | | | | |
| 9/29/15 | Loma Rica Church | YSLC | Seniors | 21 | 5 |
| 7/6/15 | Daughters of Leisure | Elder abuse/financial | Seniors | 105 | 2 |
| 8/11/15 | Yuba City Senior Center | YSLC services | Seniors | 7 | 2 |
| 9/9/15 | Prestige RCFE | Powers of Attorney | Seniors | 4 | 2 |
| 9/21/15 | Daughters of Leisure | Open questions | Seniors | 92 | 1 |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 12

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 45

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA:

5

Total Unduplicated Client Count for Quarter: 99

Total Cases Closed in Quarter: 76

Total Units of Service for Quarter (Unit=1 Hour): 0

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

| | |
|---|----|
| 60-64: | 24 |
| 65-74: | 57 |
| 75-84: | 14 |
| 85+: | 4 |
| Client Declined to Provide Information: | 0 |
| Total: | 99 |

CLIENT GENDER

| | |
|---|----|
| Male: | 29 |
| Female: | 70 |
| Client Declined to Provide Information: | 0 |
| Total: | 99 |

OTHER CLIENT CHARACTERISTICS

| | |
|---|----|
| Frail/Disabled: | 45 |
| Homebound: | 1 |
| Lives Alone: | 61 |
| Institutionalized: | 0 |
| Suspected Victim of Elder Abuse/Exploitation: | 2 |
| Limited English: | 8 |
| Rural: | 1 |
| Greatest Economic Need (Minority): | 18 |

CLIENT RACE

| | |
|---|----|
| Two or More Races: | 0 |
| Caucasian: | 79 |
| African American: | 6 |
| Native American/Native Alaskan: | 1 |
| Asian/Pacific Islander | |
| Asian Indian: | 0 |
| Cambodian: | 0 |
| Chinese: | 2 |
| Filipino: | 1 |
| Japanese: | 0 |
| Korean: | 0 |
| Laotian: | 0 |
| Vietnamese: | 1 |
| Guamanian: | 0 |
| Hawaiian: | 0 |
| Samoan: | 0 |
| Other Asian/Pacific Islander: | 1 |
| Race Unknown/Some Other Race: | 8 |
| Client Declined to Provide Information: | 0 |
| Total: | 99 |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA:

5

Greatest Economic Need (Non-Minority): 35

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 8

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 5

A2. Contracts/Warranties: 6

A3. Other Consumer/Finance: 4

5 0 0

4 0 0

3 1 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 1

C2. Conservatorship: 0

C3. Other Family: 5

1 0 0

0 0 0

5 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 1

D3. Other Health/Community Based Care: 0

0 0 0

1 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 37

14 7 7

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA:

5

| | | | | |
|--|----|--|--------------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | 0 | 0 | 0 | 0 |
| E3. Other Housing: | 1 | 1 | 0 | 0 |
| INCOME MAINTENANCE | | | | |
| F1. Social Security: | 0 | 0 | 0 | 0 |
| F2. Supplemental Security Income (SSI): | 1 | 1 | 0 | 0 |
| F3. Pensions/Retiree Benefits: | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | 4 | 4 | 0 | 0 |
| INDIVIDUAL RIGHTS | | | | |
| G1. Immigration/Naturalization: | 1 | 1 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 0 | 0 | 0 | 0 |
| G3. Other Individual Rights: | 7 | 1 | 0 | 0 |
| MISCELLANEOUS | | | | |
| H1. Estate Planning/Wills/Trusts: | 24 | 17 | 0 | 1 |
| H2. Advance Health Care Directives (AHCD): | 0 | 0 | 0 | 0 |
| H3. Financial Powers of Attorney: | 0 | 0 | 0 | 0 |
| H4. Other Miscellaneous: | 1 | 1 | 0 | 0 |
| TOTAL CASES OPENED IN QUARTER: | | | | |
| 99 | | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | | |
| | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | 60 | 8 | 8 |
| TOTAL ESTIMATED CASE WORK HOURS SPENT: | | | | |
| 0 | | | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA:

5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA:

6

Total Unduplicated Client Count for Quarter: 450

Total Cases Closed in Quarter: 275

Total Units of Service for Quarter (Unit=1 Hour): 4136

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

| | |
|---|-----|
| 60-64: | 108 |
| 65-74: | 193 |
| 75-84: | 112 |
| 85+: | 33 |
| Client Declined to Provide Information: | 4 |
| Total: | 450 |

CLIENT GENDER

| | |
|---|-----|
| Male: | 169 |
| Female: | 281 |
| Client Declined to Provide Information: | 0 |
| Total: | 450 |

OTHER CLIENT CHARACTERISTICS

| | |
|---|-----|
| Frail/Disabled: | 193 |
| Homebound: | 13 |
| Lives Alone: | 128 |
| Institutionalized: | 1 |
| Suspected Victim of Elder Abuse/Exploitation: | 40 |
| Limited English: | 251 |
| Rural: | 0 |
| Greatest Economic Need (Minority): | 227 |

CLIENT RACE

| | |
|---|-----|
| Two or More Races: | 0 |
| Caucasian: | 133 |
| African American: | 29 |
| Native American/Native Alaskan: | 0 |
| Asian/Pacific Islander | |
| Asian Indian: | 0 |
| Cambodian: | 0 |
| Chinese: | 121 |
| Filipino: | 33 |
| Japanese: | 24 |
| Korean: | 3 |
| Laotian: | 5 |
| Vietnamese: | 3 |
| Guamanian: | 0 |
| Hawaiian: | 0 |
| Samoan: | 0 |
| Other Asian/Pacific Islander: | 3 |
| Race Unknown/Some Other Race: | 96 |
| Client Declined to Provide Information: | 0 |
| Total: | 450 |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 6

Greatest Economic Need (Non-Minority): 112

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 73

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 12

A2. Contracts/Warranties: 1

A3. Other Consumer/Finance: 6

4 0 3

0 0 0

3 0 1

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 5

0 0 0

4 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 8

C2. Conservatorship: 6

C3. Other Family: 2

4 0 1

1 0 0

0 0 1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 3

D2. Medicare: 0

D3. Other Health/Community Based Care: 1

3 0 0

0 0 0

2 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 161

69 6 24

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 6

| | | | | |
|--|----|--|--------------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | 5 | 4 | 0 | 0 |
| E3. Other Housing: | 38 | 20 | 0 | 2 |
| INCOME MAINTENANCE | | | | |
| F1. Social Security: | 13 | 5 | 0 | 0 |
| F2. Supplemental Security Income (SSI): | 19 | 22 | 0 | 0 |
| F3. Pensions/Retiree Benefits: | 1 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | 9 | 3 | 0 | 2 |
| INDIVIDUAL RIGHTS | | | | |
| G1. Immigration/Naturalization: | 44 | 15 | 2 | 12 |
| G2. Elder Abuse/Neglect/Exploitation: | 39 | 17 | 0 | 7 |
| G3. Other Individual Rights: | 10 | 9 | 0 | 3 |
| MISCELLANEOUS | | | | |
| H1. Estate Planning/Wills/Trusts: | 32 | 1 | 0 | 6 |
| H2. Advance Health Care Directives (AHCD): | 1 | 0 | 0 | 0 |
| H3. Financial Powers of Attorney: | 7 | 1 | 0 | 2 |
| H4. Other Miscellaneous: | 27 | 15 | 0 | 1 |
| TOTAL CASES OPENED IN QUARTER: | | 450 | | |
| | | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | | |
| | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | 202 | 8 | 65 |
| TOTAL ESTIMATED CASE WORK HOURS SPENT: | | 4086 | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

| Date | Location (If Applicable) | Type of Outreach Activity | Groups Targeted By Outreach | Est # of People Reached | Est. Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
| | | | | | |

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA:

6

Provider Name: Asian American Advancing Justice - Asian Law Caucus

County(ies) San Francisco

| | | | | | |
|---------|-----------------------------|---|-------------------------|-----|---|
| 8/21/15 | Willy Wo Woo Playground SF | Housing Forum | SF Chinatown Residents | 55 | 3 |
| 7/30/15 | 49 Ocean Ave., SF | Excelsior Family Connections | SF Residents | 12 | 3 |
| 7/29/15 | 170 Otis St., SF | JAPI Partnership Training | Senior Providers in API | 10 | 3 |
| 7/15/15 | Willy Wo Woo Playground, SF | CTA Meeting-KYR Training OMI evictions and new legislation of buyout agreements | Senior Members | 200 | 3 |

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies) San Francisco

| | | | | | |
|----------|----------------|---|--|----|---|
| 10/08/15 | Salvation Army | APILO Legal Advocacy Services for Elderly Abuse Prevention and Housing Rights Project | Salvation Army Community Advocates & Case Managers | 8 | 2 |
| 9/15/15 | APILO | Aging Population and Elder Abuse | Law Students | 7 | 4 |
| 9/14/15 | LGBT Center | Advance Directive/Power of Attorney | SF Elderly | 10 | 3 |
| 8/17/15 | LGBT Center | Housing Issues Legal Presentation | SF Elderly | 10 | 3 |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 12

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 32

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

| | | | | | |
|------|-----------------------------|-------|-------------------|--------------------------|---------------|
| Date | Location (If Applicable) | Topic | Targeted Audience | Est # of Participants | Est. Hours |
|------|-----------------------------|-------|-------------------|--------------------------|---------------|

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies) San Francisco

| | | | | | |
|---------|--------------------|--------------|-------------|----|---|
| 9/23/15 | 100 McAllister, SF | Legal Clinic | API Clients | 13 | 3 |
| 9/16/15 | APILO East Bay | Legal Clinic | API Clients | 15 | 3 |
| 8/26/15 | 100 McAllister, SF | Legal Clinic | API Clients | 13 | 3 |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA:

6

| | | | | | |
|---------|--------------------|--------------|-------------|----|---|
| 8/19/15 | APILO East Bay | Legal Clinic | API Clients | 15 | 3 |
| 7/22/15 | 100 McAllister, SF | Legal Clinic | API Clients | 11 | 3 |
| 7/15/15 | APILO East Bay | Legal Clinic | API Clients | 8 | 3 |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 26

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 7

Total Unduplicated Client Count for Quarter: 298

Total Cases Closed in Quarter: 315

Total Units of Service for Quarter (Unit=1 Hour): 1351

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

| | |
|---|-----|
| 60-64: | 57 |
| 65-74: | 125 |
| 75-84: | 79 |
| 85+: | 37 |
| Client Declined to Provide Information: | |
| Total: | 298 |

CLIENT GENDER

| | |
|---|-----|
| Male: | 89 |
| Female: | 209 |
| Client Declined to Provide Information: | 0 |
| Total: | 298 |

OTHER CLIENT CHARACTERISTICS

| | |
|---|----|
| Frail/Disabled: | 56 |
| Homebound: | 0 |
| Lives Alone: | 50 |
| Institutionalized: | 0 |
| Suspected Victim of Elder Abuse/Exploitation: | 3 |
| Limited English: | 7 |
| Rural: | 0 |
| Greatest Economic Need (Minority): | 28 |

CLIENT RACE

| | |
|---|-----|
| Two or More Races: | 9 |
| Caucasian: | 200 |
| African American: | 54 |
| Native American/Native Alaskan: | 1 |
| Asian/Pacific Islander | |
| Asian Indian: | 1 |
| Cambodian: | 0 |
| Chinese: | 13 |
| Filipino: | 9 |
| Japanese: | 0 |
| Korean: | 0 |
| Laotian: | 0 |
| Vietnamese: | 0 |
| Guamanian: | 0 |
| Hawaiian: | 0 |
| Samoan: | 0 |
| Other Asian/Pacific Islander: | 9 |
| Race Unknown/Some Other Race: | 2 |
| Client Declined to Provide Information: | 0 |
| Total: | 298 |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 7

Greatest Economic Need (Non-Minority): 70

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 30

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 8

A2. Contracts/Warranties: 16

A3. Other Consumer/Finance: 16

9 0 1

13 4 0

15 1 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 4

C3. Other Family: 8

0 0 0

4 0 0

7 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 2

0 0 0

0 0 0

2 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 55

44 19 3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 7

| | | | | |
|--|----|--|--------------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | 1 | 1 | 0 | 0 |
| E3. Other Housing: | 21 | 19 | 1 | 0 |
| INCOME MAINTENANCE | | | | |
| F1. Social Security: | 4 | 4 | 1 | 0 |
| F2. Supplemental Security Income (SSI): | 0 | 0 | 0 | 0 |
| F3. Pensions/Retiree Benefits: | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | 2 | 2 | 0 | 0 |
| INDIVIDUAL RIGHTS | | | | |
| G1. Immigration/Naturalization: | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 14 | 13 | 7 | 0 |
| G3. Other Individual Rights: | 0 | 0 | 0 | 0 |
| MISCELLANEOUS | | | | |
| H1. Estate Planning/Wills/Trusts: | 68 | 60 | 12 | 0 |
| H2. Advance Health Care Directives (AHCD): | 47 | 4 | 42 | 0 |
| H3. Financial Powers of Attorney: | 0 | 0 | 0 | 0 |
| H4. Other Miscellaneous: | 32 | 25 | 2 | 0 |
| TOTAL CASES OPENED IN QUARTER: | | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | | |
| | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | 222 | 89 | 4 |
| TOTAL ESTIMATED CASE WORK HOURS SPENT: | | 1340 | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

| Date | Location (If Applicable) | Type of Outreach Activity | Groups Targeted By Outreach | Est # of People Reached | Est. Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
| | | | | | |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA:

7

Provider Name: *Contra Costa Senior Legal Services*

County(ies) *Contra Costa*

| | | | | | |
|----------|---------------|---------------|---------|----|---|
| 09/25/15 | Pleasant Hill | Resource Fair | Seniors | 20 | 2 |
|----------|---------------|---------------|---------|----|---|

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 2

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

| Date | Location (If Applicable) | Topic | Targeted Audience | Est # of Participants | Est. Hours |
|------|-----------------------------|-------|-------------------|--------------------------|---------------|
|------|-----------------------------|-------|-------------------|--------------------------|---------------|

Provider Name: *Contra Costa Senior Legal Services*

County(ies) *Contra Costa*

| | | | | | |
|----------|-----------|---------------------|---------|----|---|
| 09/16/15 | Brentwood | Incapacity Planning | Seniors | 25 | 3 |
| 08/05/15 | Martinez | Incapacity Planning | Seniors | 15 | 3 |
| 07/09/15 | San Ramon | Incapacity Planning | Seniors | 25 | 3 |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 9

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 8

Total Unduplicated Client Count for Quarter: 269

Total Cases Closed in Quarter: 158

Total Units of Service for Quarter (Unit=1 Hour): 1131

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

| | |
|---|-----|
| 60-64: | 73 |
| 65-74: | 110 |
| 75-84: | 63 |
| 85+: | 23 |
| Client Declined to Provide Information: | |
| Total: | 269 |

CLIENT GENDER

| | |
|---|-----|
| Male: | 107 |
| Female: | 162 |
| Client Declined to Provide Information: | 0 |
| Total: | 269 |

OTHER CLIENT CHARACTERISTICS

| | |
|---|-----|
| Frail/Disabled: | 109 |
| Homebound: | 2 |
| Lives Alone: | 117 |
| Institutionalized: | 1 |
| Suspected Victim of Elder Abuse/Exploitation: | 16 |
| Limited English: | 48 |
| Rural: | 15 |
| Greatest Economic Need (Minority): | 59 |

CLIENT RACE

| | |
|---|-----|
| Two or More Races: | 9 |
| Caucasian: | 161 |
| African American: | 14 |
| Native American/Native Alaskan: | 4 |
| Asian/Pacific Islander | |
| Asian Indian: | 1 |
| Cambodian: | 0 |
| Chinese: | 5 |
| Filipino: | 30 |
| Japanese: | 2 |
| Korean: | 0 |
| Laotian: | 0 |
| Vietnamese: | 0 |
| Guamanian: | 0 |
| Hawaiian: | 0 |
| Samoan: | 0 |
| Other Asian/Pacific Islander: | 16 |
| Race Unknown/Some Other Race: | 18 |
| Client Declined to Provide Information: | 9 |
| Total: | 269 |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 8

Greatest Economic Need (Non-Minority): 83

Greatest Economic Need (Minority Status Unknown): 4

CLIENT ETHNICITY

Hispanic/Latino: 62

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 12

A2. Contracts/Warranties: 3

A3. Other Consumer/Finance: 2

7 3 0

0 1 0

2 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 1

0 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 42

D2. Medicare: 4

D3. Other Health/Community Based Care: 6

18 19 3

0 3 0

2 3 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 57

39 6 4

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 8

| | | | | |
|--|----|--|--------------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | 1 | 0 | 0 | 1 |
| E3. Other Housing: | 2 | 0 | 2 | 0 |
| INCOME MAINTENANCE | | | | |
| F1. Social Security: | 6 | 2 | 2 | 2 |
| F2. Supplemental Security Income (SSI): | 15 | 5 | 10 | 1 |
| F3. Pensions/Retiree Benefits: | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | 6 | 1 | 4 | 0 |
| INDIVIDUAL RIGHTS | | | | |
| G1. Immigration/Naturalization: | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 9 | 0 | 2 | 1 |
| G3. Other Individual Rights: | 0 | 0 | 0 | 0 |
| MISCELLANEOUS | | | | |
| H1. Estate Planning/Wills/Trusts: | 3 | 1 | 1 | 0 |
| H2. Advance Health Care Directives (AHCD): | 12 | 0 | 12 | 0 |
| H3. Financial Powers of Attorney: | 0 | 0 | 0 | 0 |
| H4. Other Miscellaneous: | 2 | 1 | 0 | 0 |
| TOTAL CASES OPENED IN QUARTER: | | 183 | | |
| | | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | | |
| | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | 78 | 68 | 12 |
| TOTAL ESTIMATED CASE WORK HOURS SPENT: | | 1094 | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

| Date | Location (If Applicable) | Type of Outreach Activity | Groups Targeted By Outreach | Est # of People Reached | Est. Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
| | | | | | |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA:

8

Provider Name: *Legal Aid Society of San Mateo*

County(ies) *San Mateo*

| | | | | |
|---------|--------------------------|--|---|-----|
| 7/15/15 | | CCI Ombudsman Call | 0 | 1 |
| 7/7/15 | | AAPC Meeting | 0 | 2.5 |
| 7/8/15 | | CCI Ombudsman Call | 0 | 1 |
| 7/15/15 | | CCI Ombudsman Call | 0 | 1 |
| 7/17/15 | Health Plan of San Mateo | Cal MediConnect Advisory Committee Meeting | 0 | 2.5 |
| 7/22/15 | | CCI Ombudsman Call | 0 | 1 |
| 7/29/15 | | CCI Ombudsman Call | 0 | 1 |
| 8/5/15 | | CCI Ombudsman Call | 0 | 1 |
| 8/26/15 | | CCI Ombudsman Call | 0 | 1 |
| 9/8/15 | A&AS | Network Providers Meeting | 0 | 1.5 |
| 9/9/15 | | CCI Ombudsman Call | 0 | 1 |
| 9/11/15 | | HISS Summit | 0 | 6.5 |
| 9/18/15 | Health Plan of San Mateo | Cal MediConnect Advisory Committee Meeting | 0 | 2.5 |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 13

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 24

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

| | | | | | |
|------|-----------------------------|-------|-------------------|--------------------------|---------------|
| Date | Location (If Applicable) | Topic | Targeted Audience | Est # of Participants | Est. Hours |
|------|-----------------------------|-------|-------------------|--------------------------|---------------|

Provider Name: *Legal Aid Society of San Mateo*

County(ies) *San Mateo*

| | | | | | |
|---------|-------------------------|--------------------------------------|------------------------|----|-----|
| 7/23/15 | Lesley Terrace, Belmont | Advance Health Care Directive Clinic | Seniors and Caregivers | 16 | 6.5 |
|---------|-------------------------|--------------------------------------|------------------------|----|-----|

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA:

8

| | | | | | |
|---------|--|-------------------------------------|---------|----|---|
| 8/12/15 | Peninsula Jewish Community Center, Foster City | Scams and Elder Abuse | Seniors | 30 | 3 |
| 9/23/15 | Rotary Plaza, South San Francisco | Medi-Cal, Medicare, Cal MediConnect | Seniors | 25 | 3 |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 13

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 9

Total Unduplicated Client Count for Quarter: 386

Total Cases Closed in Quarter: 92

Total Units of Service for Quarter (Unit=1 Hour): 2396

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

| | |
|---|-----|
| 60-64: | 55 |
| 65-74: | 163 |
| 75-84: | 111 |
| 85+: | 56 |
| Client Declined to Provide Information: | 1 |
| Total: | 386 |

CLIENT GENDER

| | |
|---|-----|
| Male: | 134 |
| Female: | 252 |
| Client Declined to Provide Information: | 0 |
| Total: | 386 |

OTHER CLIENT CHARACTERISTICS

| | |
|---|-----|
| Frail/Disabled: | 180 |
| Homebound: | 2 |
| Lives Alone: | 13 |
| Institutionalized: | 0 |
| Suspected Victim of Elder Abuse/Exploitation: | 93 |
| Limited English: | 62 |
| Rural: | 153 |
| Greatest Economic Need (Minority): | 153 |

CLIENT RACE

| | |
|---|-----|
| Two or More Races: | 0 |
| Caucasian: | 152 |
| African American: | 81 |
| Native American/Native Alaskan: | 1 |
| Asian/Pacific Islander | |
| Asian Indian: | 15 |
| Cambodian: | 0 |
| Chinese: | 48 |
| Filipino: | 11 |
| Japanese: | 2 |
| Korean: | 4 |
| Laotian: | 0 |
| Vietnamese: | 1 |
| Guamanian: | 0 |
| Hawaiian: | 0 |
| Samoan: | 0 |
| Other Asian/Pacific Islander: | 12 |
| Race Unknown/Some Other Race: | 58 |
| Client Declined to Provide Information: | 1 |
| Total: | 386 |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 9

Greatest Economic Need (Non-Minority): 55

Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

Hispanic/Latino: 36

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 1

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 2

0 0 0

0 0 0

1 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

0 1 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 39

C3. Other Family: 1

0 0 0

2 6 3

0 1 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 46

D2. Medicare: 55

D3. Other Health/Community Based Care: 0

4 21 7

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 1

0 0 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 9

| | | | | |
|--|----|--|--------------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | 1 | 1 | 0 | 0 |
| E3. Other Housing: | 0 | 0 | 0 | 0 |
| INCOME MAINTENANCE | | | | |
| F1. Social Security: | 18 | 2 | 1 | 0 |
| F2. Supplemental Security Income (SSI): | 89 | 4 | 4 | 3 |
| F3. Pensions/Retiree Benefits: | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | 3 | 0 | 1 | 0 |
| INDIVIDUAL RIGHTS | | | | |
| G1. Immigration/Naturalization: | 24 | 1 | 4 | 2 |
| G2. Elder Abuse/Neglect/Exploitation: | 87 | 2 | 6 | 5 |
| G3. Other Individual Rights: | 0 | 0 | 0 | 0 |
| MISCELLANEOUS | | | | |
| H1. Estate Planning/Wills/Trusts: | 5 | 3 | 3 | 0 |
| H2. Advance Health Care Directives (AHCD): | 0 | 0 | 0 | 0 |
| H3. Financial Powers of Attorney: | 6 | 0 | 0 | 0 |
| H4. Other Miscellaneous: | 7 | 2 | 2 | 0 |
| TOTAL CASES OPENED IN QUARTER: | | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | | |
| | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | 22 | 50 | 20 |
| TOTAL ESTIMATED CASE WORK HOURS SPENT: | | 2231 | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

| Date | Location (If Applicable) | Type of Outreach Activity | Groups Targeted By Outreach | Est # of People Reached | Est. Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
| | | | | | |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA:

9

Provider Name: *Legal Assistance for Seniors*

County(ies) *Alameda*

| | | | | | |
|---------|---|-------------|------------------------|-----|------|
| 9/19/15 | Beth Missionary Baptist Church, Oakland | Health Fair | Seniors | 80 | 5 |
| 9/17/15 | Oakland Zoo, Oakland | Health Fair | Seniors and Caregivers | 500 | 10.5 |
| 8/26/15 | Mastick Senior Center | Senior Fair | Seniors and Providers | 40 | 5.25 |
| 8/4/15 | Lion Creek Crossing Oakland | Health Fair | Seniors and Caregivers | 100 | 3.75 |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 25

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

| Date | Location (If Applicable) | Topic | Targeted Audience | Est # of Participants | Est. Hours |
|------|-----------------------------|-------|-------------------|--------------------------|---------------|
|------|-----------------------------|-------|-------------------|--------------------------|---------------|

Provider Name: *Legal Assistance for Seniors*

County(ies) *Alameda*

| | | | | | |
|---------|---|-------------|-----------------------|----|------|
| 9/9/15 | Palo Alto Medical Foundation, Frenot | General LAS | Seniors and Caregiver | 13 | 4 |
| 7/17/15 | Dublin Senior Center, Dublin | General LAS | Seniors | 2 | 4.5 |
| 7/21/15 | ILWU Warehouse Union Local, Oakland | General LAS | Seniors | 45 | 12 |
| 7/23/15 | Satellite Central Senior Homes, Oakland | General LAS | Seniors | 52 | 6.5 |
| 7/24/15 | Altenheim Senior Housing, Oakland | General LAS | Seniors | 7 | 3.5 |
| 8/1/15 | St. Columba Catholic Church, Oakland | General LAS | Seniors and Caregiver | 50 | 3.75 |

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 9

| | | | | | |
|---------|--|-------------------------|-------------------------|-----|------|
| 8/5/15 | Strawberry Creek Lodge, Berkeley | General LAS | Seniors | 14 | 5 |
| 8/20/15 | Fuller Lodge, San Leandro | General LAS | Seniors and Caregivers | 6 | 2.75 |
| 8/21/15 | Fremont Senior Center, Fremont | General LAS | Seniors | 125 | 5 |
| 8/28/15 | Hillcrest Garden Senior Apt, Livermore | General LAS | Seniors | 17 | 12.3 |
| 7/8/15 | Alta Bates Summit Medical Center, Berkeley | General LAS | Seniors | 7 | 8.5 |
| 9/3/15 | Linda Glen Apt., Oakland | General LAS | Seniors | 4 | 2.5 |
| 9/25/15 | | Keeping Elders Safe | Senior Service Provider | 45 | 9.6 |
| 9/10/15 | Fremont Senior Center, Fremont | General LAS | Seniors | 10 | 4.25 |
| 9/12/15 | Hope Hospice, Dublin | General LAS | Caregiver of Seniors | 11 | 5.5 |
| 9/12/15 | Hope Hospice, Dublin | General LAS | Caregiver of Seniors | 11 | 4.25 |
| 9/16/15 | Bay Area Legal Aid, Oakland | General LAS | Senior Service Provider | 4 | 10.5 |
| 9/18/15 | Hayward Area Senior Center, Hayward | General LAS | Seniors | 15 | 1.75 |
| 9/18/15 | Eastmont Mall, Oakland | General LAS | Senior Service Provider | 38 | 1 |
| 9/18/15 | | General LAS | Senior Service Provider | 15 | 4.25 |
| 9/22/15 | | General LAS | Senior Service Provider | 12 | 1.75 |
| 9/23/15 | | General LAS | Senior Service Provider | 21 | 8.5 |
| 9/23/15 | | Citizenship for Seniors | Seniors | 20 | 14.8 |
| 9/2/15 | Glenn Brook Terrace, Oakland | General LAS | Seniors | 11 | 3.5 |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 24

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 140

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 10

Total Unduplicated Client Count for Quarter: 0

Total Cases Closed in Quarter: 0

Total Units of Service for Quarter (Unit=1 Hour): 0

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

| | |
|---|-----|
| 60-64: | 43 |
| 65-74: | 149 |
| 75-84: | 95 |
| 85+: | 51 |
| Client Declined to Provide Information: | 4 |
| Total: | 342 |

CLIENT GENDER

| | |
|---|---|
| Male: | 0 |
| Female: | 0 |
| Client Declined to Provide Information: | 0 |
| Total: | 0 |

OTHER CLIENT CHARACTERISTICS

| | |
|---|---|
| Frail/Disabled: | 0 |
| Homebound: | 0 |
| Lives Alone: | 0 |
| Institutionalized: | 0 |
| Suspected Victim of Elder Abuse/Exploitation: | 0 |
| Limited English: | 0 |
| Rural: | 0 |
| Greatest Economic Need (Minority): | 0 |

CLIENT RACE

| | |
|---|---|
| Two or More Races: | 0 |
| Caucasian: | 0 |
| African American: | 0 |
| Native American/Native Alaskan: | 0 |
| Asian/Pacific Islander | |
| Asian Indian: | 0 |
| Cambodian: | 0 |
| Chinese: | 0 |
| Filipino: | 0 |
| Japanese: | 0 |
| Korean: | 0 |
| Laotian: | 0 |
| Vietnamese: | 0 |
| Guamanian: | 0 |
| Hawaiian: | 0 |
| Samoan: | 0 |
| Other Asian/Pacific Islander: | 0 |
| Race Unknown/Some Other Race: | 0 |
| Client Declined to Provide Information: | 0 |
| Total: | 0 |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 10

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 0

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 0

0 0 0

0 0 0

0 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 0

0 0 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 10

| | | | | |
|--|---|--|--------------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | 0 | 0 | 0 | 0 |
| E3. Other Housing: | 0 | 0 | 0 | 0 |
| INCOME MAINTENANCE | | | | |
| F1. Social Security: | 0 | 0 | 0 | 0 |
| F2. Supplemental Security Income (SSI): | 0 | 0 | 0 | 0 |
| F3. Pensions/Retiree Benefits: | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | 0 | 0 | 0 | 0 |
| INDIVIDUAL RIGHTS | | | | |
| G1. Immigration/Naturalization: | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 0 | 0 | 0 | 0 |
| G3. Other Individual Rights: | 0 | 0 | 0 | 0 |
| MISCELLANEOUS | | | | |
| H1. Estate Planning/Wills/Trusts: | 0 | 0 | 0 | 0 |
| H2. Advance Health Care Directives (AHCD): | 0 | 0 | 0 | 0 |
| H3. Financial Powers of Attorney: | 0 | 0 | 0 | 0 |
| H4. Other Miscellaneous: | 0 | 0 | 0 | 0 |
| TOTAL CASES OPENED IN QUARTER: | | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | | |
| | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | 0 | 0 | 0 |
| TOTAL ESTIMATED CASE WORK HOURS SPENT: | | | | |
| 0 | | | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 10

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 11

Total Unduplicated Client Count for Quarter: 302

Total Cases Closed in Quarter: 389

Total Units of Service for Quarter (Unit=1 Hour): 731

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

| | |
|---|-----|
| 60-64: | 45 |
| 65-74: | 88 |
| 75-84: | 65 |
| 85+: | 38 |
| Client Declined to Provide Information: | 66 |
| Total: | 302 |

CLIENT GENDER

| | |
|---|-----|
| Male: | 124 |
| Female: | 178 |
| Client Declined to Provide Information: | 0 |
| Total: | 302 |

OTHER CLIENT CHARACTERISTICS

| | |
|---|-----|
| Frail/Disabled: | 107 |
| Homebound: | 0 |
| Lives Alone: | 32 |
| Institutionalized: | 0 |
| Suspected Victim of Elder Abuse/Exploitation: | 1 |
| Limited English: | 104 |
| Rural: | 0 |
| Greatest Economic Need (Minority): | 0 |

CLIENT RACE

| | |
|---|-----|
| Two or More Races: | 0 |
| Caucasian: | 278 |
| African American: | 11 |
| Native American/Native Alaskan: | 0 |
| Asian/Pacific Islander | |
| Asian Indian: | 1 |
| Cambodian: | 0 |
| Chinese: | 1 |
| Filipino: | 5 |
| Japanese: | 0 |
| Korean: | 0 |
| Laotian: | 0 |
| Vietnamese: | 0 |
| Guamanian: | 0 |
| Hawaiian: | 0 |
| Samoan: | 0 |
| Other Asian/Pacific Islander: | 2 |
| Race Unknown/Some Other Race: | 1 |
| Client Declined to Provide Information: | 3 |
| Total: | 302 |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 11

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 195

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 4

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 3

0 4 0

0 0 0

0 3 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

0 1 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 5

C2. Conservatorship: 6

C3. Other Family: 0

0 5 0

0 6 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 39

D2. Medicare: 5

D3. Other Health/Community Based Care: 8

0 39 0

0 5 0

0 8 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 12

0 12 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 11

| | | | | |
|--|----|-----|--|--------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | 17 | 0 | 17 | 0 |
| E3. Other Housing: | 8 | 0 | 8 | 0 |
| INCOME MAINTENANCE | | | | |
| F1. Social Security: | 24 | 0 | 24 | 0 |
| F2. Supplemental Security Income (SSI): | 2 | 0 | 2 | 0 |
| F3. Pensions/Retiree Benefits: | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | 10 | 0 | 10 | 0 |
| INDIVIDUAL RIGHTS | | | | |
| G1. Immigration/Naturalization: | 2 | 0 | 2 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 3 | 0 | 3 | 0 |
| G3. Other Individual Rights: | 37 | 0 | 37 | 0 |
| MISCELLANEOUS | | | | |
| H1. Estate Planning/Wills/Trusts: | 70 | 0 | 70 | 0 |
| H2. Advance Health Care Directives (AHCD): | 19 | 0 | 19 | 0 |
| H3. Financial Powers of Attorney: | 17 | 0 | 17 | 0 |
| H4. Other Miscellaneous: | 97 | 0 | 97 | 0 |
| TOTAL CASES OPENED IN QUARTER: | | 389 | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | |
| | | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES |
| | | | TOTAL LEGAL REPRESENTATION | |
| | | 0 | 389 | 0 |
| TOTAL ESTIMATED CASE WORK HOURS SPENT: | | 714 | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

| Date | Location (If Applicable) | Type of Outreach Activity | Groups Targeted By Outreach | Est # of People Reached | Est. Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
| | | | | | |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA:

11

Provider Name: *Council for the Spanish Speaking*

County(ies) *San Joaquin*

| | | | | | |
|------------|--|------------------------|-------------------------------|----|---|
| 09/18/2015 | Blind Center, Flora Street, Stockton | Health and Vision Fair | Seniors, Caregivers, Disabled | 30 | 6 |
| 08/19/2015 | El Concilio, 224 S. Sutter St., Stockton | Alzheimer Awareness | Spanish Speaking | 20 | 4 |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 10

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

| Date | Location (If Applicable) | Topic | Targeted Audience | Est # of Participants | Est. Hours |
|------|-----------------------------|-------|-------------------|--------------------------|---------------|
|------|-----------------------------|-------|-------------------|--------------------------|---------------|

Provider Name: *Council for the Spanish Speaking*

County(ies) *San Joaquin*

| | | | | | |
|------------|------------------------|---|-------------------------|----|---|
| 09/29/2015 | Estkaton Manteca Manor | Follow-up on Wills, POAs, AHCDs, Restricting Orders, etc. | One on one appointments | 6 | 4 |
| 08/26/2015 | Eskaton Manteca Manor | Wills, POAs, AHCDs, Restricting Order, etc. | Seniors | 23 | 3 |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 7

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 12

Total Unduplicated Client Count for Quarter: 68

Total Cases Closed in Quarter: 10

Total Units of Service for Quarter (Unit=1 Hour): 49

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

| | |
|---|----|
| 60-64: | 11 |
| 65-74: | 29 |
| 75-84: | 21 |
| 85+: | 7 |
| Client Declined to Provide Information: | 0 |
| Total: | 68 |

CLIENT GENDER

| | |
|---|----|
| Male: | 25 |
| Female: | 43 |
| Client Declined to Provide Information: | 0 |
| Total: | 68 |

OTHER CLIENT CHARACTERISTICS

| | |
|---|----|
| Frail/Disabled: | 3 |
| Homebound: | 5 |
| Lives Alone: | 29 |
| Institutionalized: | 0 |
| Suspected Victim of Elder Abuse/Exploitation: | 0 |
| Limited English: | 2 |
| Rural: | 68 |
| Greatest Economic Need (Minority): | 2 |

CLIENT RACE

| | |
|---|----|
| Two or More Races: | 0 |
| Caucasian: | 62 |
| African American: | 0 |
| Native American/Native Alaskan: | 3 |
| Asian/Pacific Islander | |
| Asian Indian: | 0 |
| Cambodian: | 0 |
| Chinese: | 0 |
| Filipino: | 0 |
| Japanese: | 0 |
| Korean: | 0 |
| Laotian: | 0 |
| Vietnamese: | 0 |
| Guamanian: | 0 |
| Hawaiian: | 0 |
| Samoan: | 0 |
| Other Asian/Pacific Islander: | 0 |
| Race Unknown/Some Other Race: | 3 |
| Client Declined to Provide Information: | 0 |
| Total: | 68 |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 12

Greatest Economic Need (Non-Minority): 15

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 3

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 0

0 0 0

0 0 0

1 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 1

0 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 1

D2. Medicare: 1

D3. Other Health/Community Based Care: 1

0 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 5

0 0 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 12

| | | | | |
|--|---|--|--------------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | 0 | 0 | 0 | 0 |
| E3. Other Housing: | 4 | 0 | 0 | 0 |
| INCOME MAINTENANCE | | | | |
| F1. Social Security: | 0 | 0 | 0 | 0 |
| F2. Supplemental Security Income (SSI): | 0 | 0 | 0 | 0 |
| F3. Pensions/Retiree Benefits: | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | 0 | 0 | 0 | 0 |
| INDIVIDUAL RIGHTS | | | | |
| G1. Immigration/Naturalization: | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 1 | 0 | 0 | 0 |
| G3. Other Individual Rights: | 2 | 1 | 0 | 0 |
| MISCELLANEOUS | | | | |
| H1. Estate Planning/Wills/Trusts: | 4 | 4 | 0 | 0 |
| H2. Advance Health Care Directives (AHCD): | 1 | 0 | 0 | 0 |
| H3. Financial Powers of Attorney: | 2 | 1 | 0 | 0 |
| H4. Other Miscellaneous: | 4 | 3 | 0 | 0 |
| TOTAL CASES OPENED IN QUARTER: | | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | | |
| | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | 10 | 0 | 0 |
| TOTAL ESTIMATED CASE WORK HOURS SPENT: | | 49 | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 12

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 13

Total Unduplicated Client Count for Quarter: 156

Total Cases Closed in Quarter: 95

Total Units of Service for Quarter (Unit=1 Hour): 1469

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

| | |
|---|-----|
| 60-64: | 38 |
| 65-74: | 63 |
| 75-84: | 20 |
| 85+: | 7 |
| Client Declined to Provide Information: | 28 |
| Total: | 156 |

CLIENT GENDER

| | |
|---|-----|
| Male: | 48 |
| Female: | 108 |
| Client Declined to Provide Information: | |
| Total: | 156 |

OTHER CLIENT CHARACTERISTICS

| | |
|---|----|
| Frail/Disabled: | 81 |
| Homebound: | 0 |
| Lives Alone: | 76 |
| Institutionalized: | 0 |
| Suspected Victim of Elder Abuse/Exploitation: | 12 |
| Limited English: | 15 |
| Rural: | 0 |
| Greatest Economic Need (Minority): | 0 |

CLIENT RACE

| | |
|---|-----|
| Two or More Races: | 3 |
| Caucasian: | 116 |
| African American: | 0 |
| Native American/Native Alaskan: | 1 |
| Asian/Pacific Islander | |
| Asian Indian: | 1 |
| Cambodian: | 0 |
| Chinese: | 0 |
| Filipino: | 0 |
| Japanese: | 1 |
| Korean: | 0 |
| Laotian: | 0 |
| Vietnamese: | 0 |
| Guamanian: | 0 |
| Hawaiian: | 0 |
| Samoan: | 0 |
| Other Asian/Pacific Islander: | 0 |
| Race Unknown/Some Other Race: | 2 |
| Client Declined to Provide Information: | 32 |
| Total: | 156 |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 13

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 107

CLIENT ETHNICITY

Hispanic/Latino: 22

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 3

A2. Contracts/Warranties: 8

A3. Other Consumer/Finance: 8

1 2 0

4 0 0

2 2 0

EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 3

1 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 1

C2. Conservatorship: 0

C3. Other Family: 0

1 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 12

D2. Medicare: 5

D3. Other Health/Community Based Care: 2

4 1 1

3 0 0

2 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 58

22 5 2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 13

| | | | | |
|--|----|--|--------------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | 1 | 1 | 0 | 0 |
| E3. Other Housing: | 12 | 4 | 2 | 0 |
| INCOME MAINTENANCE | | | | |
| F1. Social Security: | 8 | 6 | 1 | 0 |
| F2. Supplemental Security Income (SSI): | 2 | 2 | 0 | 0 |
| F3. Pensions/Retiree Benefits: | 1 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | 4 | 4 | 0 | 0 |
| INDIVIDUAL RIGHTS | | | | |
| G1. Immigration/Naturalization: | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 5 | 2 | 0 | 2 |
| G3. Other Individual Rights: | 1 | 1 | 0 | 0 |
| MISCELLANEOUS | | | | |
| H1. Estate Planning/Wills/Trusts: | 4 | 3 | 0 | 0 |
| H2. Advance Health Care Directives (AHCD): | 0 | 0 | 0 | 0 |
| H3. Financial Powers of Attorney: | 6 | 3 | 2 | 0 |
| H4. Other Miscellaneous: | 11 | 5 | 1 | 2 |
| TOTAL CASES OPENED IN QUARTER: | | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | | |
| | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | 72 | 16 | 7 |
| TOTAL ESTIMATED CASE WORK HOURS SPENT: | | 1469 | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 13

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 14

Total Unduplicated Client Count for Quarter: 150

Total Cases Closed in Quarter: 140

Total Units of Service for Quarter (Unit=1 Hour): 215

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

| | |
|---|-----|
| 60-64: | 62 |
| 65-74: | 63 |
| 75-84: | 23 |
| 85+: | 1 |
| Client Declined to Provide Information: | 1 |
| Total: | 150 |

CLIENT GENDER

| | |
|---|-----|
| Male: | 62 |
| Female: | 87 |
| Client Declined to Provide Information: | 1 |
| Total: | 150 |

OTHER CLIENT CHARACTERISTICS

| | |
|---|----|
| Frail/Disabled: | 0 |
| Homebound: | 0 |
| Lives Alone: | 60 |
| Institutionalized: | 0 |
| Suspected Victim of Elder Abuse/Exploitation: | 1 |
| Limited English: | 0 |
| Rural: | 0 |
| Greatest Economic Need (Minority): | 68 |

CLIENT RACE

| | |
|---|-----|
| Two or More Races: | 6 |
| Caucasian: | 68 |
| African American: | 18 |
| Native American/Native Alaskan: | 4 |
| Asian/Pacific Islander | |
| Asian Indian: | 0 |
| Cambodian: | 1 |
| Chinese: | 0 |
| Filipino: | 0 |
| Japanese: | 0 |
| Korean: | 0 |
| Laotian: | 0 |
| Vietnamese: | 0 |
| Guamanian: | 0 |
| Hawaiian: | 0 |
| Samoan: | 0 |
| Other Asian/Pacific Islander: | 0 |
| Race Unknown/Some Other Race: | 50 |
| Client Declined to Provide Information: | 3 |
| Total: | 150 |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 14

Greatest Economic Need (Non-Minority): 79

Greatest Economic Need (Minority Status Unknown): 11

CLIENT ETHNICITY

Hispanic/Latino: 25

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 5

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 2

5 0 0

2 0 0

2 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 93

91 4 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 14

| | | | | |
|--|----|--|--------------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | 1 | 1 | 0 | 0 |
| E3. Other Housing: | 6 | 6 | 0 | 0 |
| INCOME MAINTENANCE | | | | |
| F1. Social Security: | 2 | 2 | 0 | 0 |
| F2. Supplemental Security Income (SSI): | 5 | 4 | 0 | 0 |
| F3. Pensions/Retiree Benefits: | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | 2 | 0 | 0 | 0 |
| INDIVIDUAL RIGHTS | | | | |
| G1. Immigration/Naturalization: | 4 | 3 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 1 | 0 | 0 | 0 |
| G3. Other Individual Rights: | 0 | 0 | 0 | 0 |
| MISCELLANEOUS | | | | |
| H1. Estate Planning/Wills/Trusts: | 40 | 6 | 2 | 0 |
| H2. Advance Health Care Directives (AHCD): | 3 | 2 | 0 | 0 |
| H3. Financial Powers of Attorney: | 0 | 0 | 0 | 0 |
| H4. Other Miscellaneous: | 10 | 10 | 0 | 0 |
| TOTAL CASES OPENED IN QUARTER: | | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | | |
| | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | 134 | 6 | 0 |
| TOTAL ESTIMATED CASE WORK HOURS SPENT: | | 215 | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 14

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 15

Total Unduplicated Client Count for Quarter: 77

Total Cases Closed in Quarter: 114

Total Units of Service for Quarter (Unit=1 Hour): 291

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

| | |
|---|----|
| 60-64: | 26 |
| 65-74: | 33 |
| 75-84: | 13 |
| 85+: | 5 |
| Client Declined to Provide Information: | 0 |
| Total: | 77 |

CLIENT GENDER

| | |
|---|----|
| Male: | 33 |
| Female: | 44 |
| Client Declined to Provide Information: | |
| Total: | 77 |

OTHER CLIENT CHARACTERISTICS

| | |
|---|----|
| Frail/Disabled: | 51 |
| Homebound: | 4 |
| Lives Alone: | 27 |
| Institutionalized: | 0 |
| Suspected Victim of Elder Abuse/Exploitation: | 3 |
| Limited English: | 9 |
| Rural: | 2 |
| Greatest Economic Need (Minority): | 26 |

CLIENT RACE

| | |
|---|----|
| Two or More Races: | 0 |
| Caucasian: | 48 |
| African American: | 4 |
| Native American/Native Alaskan: | 1 |
| Asian/Pacific Islander | |
| Asian Indian: | 0 |
| Cambodian: | 1 |
| Chinese: | 0 |
| Filipino: | 2 |
| Japanese: | 0 |
| Korean: | 0 |
| Laotian: | 0 |
| Vietnamese: | 0 |
| Guamanian: | 0 |
| Hawaiian: | 0 |
| Samoan: | 0 |
| Other Asian/Pacific Islander: | 0 |
| Race Unknown/Some Other Race: | 21 |
| Client Declined to Provide Information: | 0 |
| Total: | 77 |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 15

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 15

| | | | | |
|--|---|--|--------------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | 1 | 1 | 2 | 0 |
| E3. Other Housing: | 3 | 2 | 1 | 0 |
| INCOME MAINTENANCE | | | | |
| F1. Social Security: | 2 | 4 | 3 | 0 |
| F2. Supplemental Security Income (SSI): | 1 | 2 | 3 | 0 |
| F3. Pensions/Retiree Benefits: | 1 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | 2 | 1 | 1 | 0 |
| INDIVIDUAL RIGHTS | | | | |
| G1. Immigration/Naturalization: | 2 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 0 | 0 | 3 | 0 |
| G3. Other Individual Rights: | 0 | 0 | 0 | 0 |
| MISCELLANEOUS | | | | |
| H1. Estate Planning/Wills/Trusts: | 6 | 6 | 6 | 1 |
| H2. Advance Health Care Directives (AHCD): | 8 | 4 | 6 | 0 |
| H3. Financial Powers of Attorney: | 8 | 2 | 7 | 0 |
| H4. Other Miscellaneous: | 4 | 3 | 0 | 0 |
| TOTAL CASES OPENED IN QUARTER: | | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | | |
| | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | 70 | 42 | 2 |
| TOTAL ESTIMATED CASE WORK HOURS SPENT: | | 281 | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

| Date | Location (If Applicable) | Type of Outreach Activity | Groups Targeted By Outreach | Est # of People Reached | Est. Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
| | | | | | |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA:

15

Provider Name: *Central CA Legal Services Inc.*

County(ies) *Kings*

| | | | | | |
|------|-------------|----------------|---------------|-----|---|
| 9/18 | burris Park | Seniors Picnic | local seniors | 178 | 9 |
|------|-------------|----------------|---------------|-----|---|

Provider Name: *Central California Legal Services*

County(ies) *Tulare*

| | | | | | |
|------|------------|--------------------------|----------------|----|---|
| 9/30 | Exeter SC | | | 5 | 5 |
| 8/28 | Lindsey SC | Estate/Capacity Planning | Tulare Seniors | 28 | 5 |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 15

Total Unduplicated Client Count for Quarter: 18

Total Cases Closed in Quarter: 39

Total Units of Service for Quarter (Unit=1 Hour): 72

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

| | |
|---|----|
| 60-64: | 3 |
| 65-74: | 10 |
| 75-84: | 4 |
| 85+: | 1 |
| Client Declined to Provide Information: | 0 |
| Total: | 18 |

CLIENT GENDER

| | |
|---|----|
| Male: | 6 |
| Female: | 12 |
| Client Declined to Provide Information: | 0 |
| Total: | 18 |

OTHER CLIENT CHARACTERISTICS

| | |
|---|----|
| Frail/Disabled: | 11 |
| Homebound: | 2 |
| Lives Alone: | 6 |
| Institutionalized: | 0 |
| Suspected Victim of Elder Abuse/Exploitation: | 0 |
| Limited English: | 0 |
| Rural: | 0 |
| Greatest Economic Need (Minority): | 9 |

CLIENT RACE

| | |
|---|----|
| Two or More Races: | 0 |
| Caucasian: | 10 |
| African American: | 2 |
| Native American/Native Alaskan: | 0 |
| Asian/Pacific Islander | |
| Asian Indian: | 0 |
| Cambodian: | 0 |
| Chinese: | 0 |
| Filipino: | 1 |
| Japanese: | 0 |
| Korean: | 0 |
| Laotian: | 0 |
| Vietnamese: | 0 |
| Guamanian: | 0 |
| Hawaiian: | 0 |
| Samoan: | 0 |
| Other Asian/Pacific Islander: | 0 |
| Race Unknown/Some Other Race: | 5 |
| Client Declined to Provide Information: | 0 |
| Total: | 18 |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 15

Greatest Economic Need (Non-Minority): 4

Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

Hispanic/Latino: 8

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 8

A2. Contracts/Warranties: 1

A3. Other Consumer/Finance: 0

7 2 0

0 0 0

0 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 1

D2. Medicare: 0

D3. Other Health/Community Based Care: 2

1 0 0

0 0 0

2 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 5

3 1 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 15

| | | | | |
|--|---|--|--------------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | 1 | 0 | 1 | 0 |
| E3. Other Housing: | 0 | 0 | 0 | 0 |
| INCOME MAINTENANCE | | | | |
| F1. Social Security: | 1 | 1 | 0 | 0 |
| F2. Supplemental Security Income (SSI): | 1 | 1 | 0 | 0 |
| F3. Pensions/Retiree Benefits: | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | 0 | 0 | 0 | 0 |
| INDIVIDUAL RIGHTS | | | | |
| G1. Immigration/Naturalization: | 2 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 0 | 0 | 0 | 0 |
| G3. Other Individual Rights: | 0 | 0 | 0 | 0 |
| MISCELLANEOUS | | | | |
| H1. Estate Planning/Wills/Trusts: | 1 | 3 | 6 | 0 |
| H2. Advance Health Care Directives (AHCD): | 0 | 1 | 3 | 0 |
| H3. Financial Powers of Attorney: | 0 | 2 | 4 | 0 |
| H4. Other Miscellaneous: | 0 | 0 | 1 | 0 |
| TOTAL CASES OPENED IN QUARTER: | | | | |
| 23 | | | | |
| | | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | | |
| | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | 21 | 18 | 0 |
| TOTAL ESTIMATED CASE WORK HOURS SPENT: | | | | |
| 63 | | | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

| Date | Location (If Applicable) | Type of Outreach Activity | Groups Targeted By Outreach | Est # of People Reached | Est. Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
| | | | | | |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 15

Provider Name: *Central CA Legal Services Inc.*

County(ies) *Kings*

| | | | | | |
|------|-------------|----------------|---------------|-----|---|
| 9/18 | burris Park | Seniors Picnic | local seniors | 178 | 9 |
|------|-------------|----------------|---------------|-----|---|

Provider Name: *Central California Legal Services*

County(ies) *Tulare*

| | | | | | |
|------|------------|--------------------------|----------------|----|---|
| 9/30 | Exeter SC | | | 5 | 5 |
| 8/28 | Lindsey SC | Estate/Capacity Planning | Tulare Seniors | 28 | 5 |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 16

Total Unduplicated Client Count for Quarter: 0

Total Cases Closed in Quarter: 2

Total Units of Service for Quarter (Unit=1 Hour): 15

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 0
65-74: 0
75-84: 0
85+: 0
Client Declined to Provide Information: 0
Total: 0

CLIENT GENDER

Male: 0
Female: 0
Client Declined to Provide Information: 0
Total: 0

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 0
Homebound: 0
Lives Alone: 0
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 0
Rural: 0
Greatest Economic Need (Minority): 0

CLIENT RACE

Two or More Races: 0
Caucasian: 0
African American: 0
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 0
Client Declined to Provide Information: 0
Total: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 16

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 0

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 0

0 0 0

0 0 0

0 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 0

0 0 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 16

| | | | | |
|--|---|--|-----------------------------|----------------------------|
| E2. Real Property: Home loans/Foreclosure/Reverse Mortgages: | 0 | 0 | 0 | 0 |
| E3. Other Housing: | 0 | 0 | 0 | 0 |
| INCOME MAINTENANCE | | | | |
| F1. Social Security: | 0 | 0 | 0 | 0 |
| F2. Supplemental Security Income (SSI): | 0 | 0 | 0 | 0 |
| F3. Pensions/Retiree Benefits: | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | 0 | 0 | 0 | 0 |
| INDIVIDUAL RIGHTS | | | | |
| G1. Immigration/Naturalization: | 0 | 1 | 1 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 0 | 0 | 0 | 0 |
| G3. Other Individual Rights: | 0 | 0 | 0 | 0 |
| MISCELLANEOUS | | | | |
| H1. Estate Planning/Wills/Trusts: | 0 | 0 | 0 | 0 |
| H2. Advance Health Care Directives (AHCD): | 0 | 0 | 0 | 0 |
| H3. Financial Powers of Attorney: | 0 | 0 | 0 | 0 |
| H4. Other Miscellaneous: | 0 | 0 | 0 | 0 |
| TOTAL CASES OPENED IN QUARTER: | | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | | |
| | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | 1 | 1 | 0 |
| TOTAL ESTIMATED CASE WORK HOURS SPENT: | | 11 | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 16

| Date | Location (If Applicable) | Topic | Targeted Audience | Est # of Participants | Est. Hours |
|--|--|--|-------------------|--------------------------|---------------|
| Provider Name: California Indian Legal Services | | | | | |
| County(ies) Inyo, Mono | | | | | |
| 9/24/15 | Medicare Improvement for Elder Patients and Providers, Lone Pine Elders Bldg | Advance Health Care Directives and Power of Attorneys | Seniors | 20 | 4 |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 17

Total Unduplicated Client Count for Quarter: 66

Total Cases Closed in Quarter: 38

Total Units of Service for Quarter (Unit=1 Hour): 1

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

| | |
|---|----|
| 60-64: | 6 |
| 65-74: | 27 |
| 75-84: | 22 |
| 85+: | 11 |
| Client Declined to Provide Information: | 0 |
| Total: | 66 |

CLIENT GENDER

| | |
|---|----|
| Male: | 15 |
| Female: | 51 |
| Client Declined to Provide Information: | 0 |
| Total: | 66 |

OTHER CLIENT CHARACTERISTICS

| | |
|---|----|
| Frail/Disabled: | 8 |
| Homebound: | 0 |
| Lives Alone: | 4 |
| Institutionalized: | 0 |
| Suspected Victim of Elder Abuse/Exploitation: | 0 |
| Limited English: | 0 |
| Rural: | 19 |
| Greatest Economic Need (Minority): | 0 |

CLIENT RACE

| | |
|---|----|
| Two or More Races: | 0 |
| Caucasian: | 66 |
| African American: | 0 |
| Native American/Native Alaskan: | 0 |
| Asian/Pacific Islander | |
| Asian Indian: | 0 |
| Cambodian: | 0 |
| Chinese: | 0 |
| Filipino: | 0 |
| Japanese: | 0 |
| Korean: | 0 |
| Laotian: | 0 |
| Vietnamese: | 0 |
| Guamanian: | 0 |
| Hawaiian: | 0 |
| Samoan: | 0 |
| Other Asian/Pacific Islander: | 0 |
| Race Unknown/Some Other Race: | 0 |
| Client Declined to Provide Information: | 0 |
| Total: | 66 |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 17

Greatest Economic Need (Non-Minority): 22

Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

Hispanic/Latino: 0

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 2

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 5

0 2 0

0 0 0

0 4 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 1

C2. Conservatorship: 0

C3. Other Family: 1

0 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 13

1 6 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 17

| | | | | |
|--|----|--|--------------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | 1 | 0 | 2 | 0 |
| E3. Other Housing: | 7 | 0 | 3 | 0 |
| INCOME MAINTENANCE | | | | |
| F1. Social Security: | 0 | 0 | 0 | 0 |
| F2. Supplemental Security Income (SSI): | 0 | 0 | 0 | 0 |
| F3. Pensions/Retiree Benefits: | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | 1 | 0 | 0 | 0 |
| INDIVIDUAL RIGHTS | | | | |
| G1. Immigration/Naturalization: | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 2 | 0 | 0 | 0 |
| G3. Other Individual Rights: | 2 | 0 | 0 | 0 |
| MISCELLANEOUS | | | | |
| H1. Estate Planning/Wills/Trusts: | 4 | 0 | 1 | 0 |
| H2. Advance Health Care Directives (AHCD): | 14 | 0 | 7 | 0 |
| H3. Financial Powers of Attorney: | 10 | 0 | 9 | 0 |
| H4. Other Miscellaneous: | 1 | 0 | 3 | 0 |
| TOTAL CASES OPENED IN QUARTER: | | 66 | | |
| | | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | | |
| | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | 1 | 37 | 0 |
| TOTAL ESTIMATED CASE WORK HOURS SPENT: | | 0 | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

| Date | Location (If Applicable) | Type of Outreach Activity | Groups Targeted By Outreach | Est # of People Reached | Est. Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
| | | | | | |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 17

Provider Name: *Central Coast Commission for Senior Citizens*

County(ies) *San Luis Obispo*

7/7/15

SLO KVEC Radio

SLSPServices/Elder Abuse

Radio Audience

400

1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 18

Total Unduplicated Client Count for Quarter: 299

Total Cases Closed in Quarter: 299

Total Units of Service for Quarter (Unit=1 Hour): 342

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

| | |
|---|-----|
| 60-64: | 71 |
| 65-74: | 112 |
| 75-84: | 88 |
| 85+: | 28 |
| Client Declined to Provide Information: | 0 |
| Total: | 299 |

CLIENT GENDER

| | |
|---|-----|
| Male: | 170 |
| Female: | 129 |
| Client Declined to Provide Information: | 0 |
| Total: | 299 |

OTHER CLIENT CHARACTERISTICS

| | |
|---|-----|
| Frail/Disabled: | 29 |
| Homebound: | 5 |
| Lives Alone: | 191 |
| Institutionalized: | 5 |
| Suspected Victim of Elder Abuse/Exploitation: | 5 |
| Limited English: | 72 |
| Rural: | 55 |
| Greatest Economic Need (Minority): | 68 |

CLIENT RACE

| | |
|---|-----|
| Two or More Races: | 4 |
| Caucasian: | 184 |
| African American: | 20 |
| Native American/Native Alaskan: | 4 |
| Asian/Pacific Islander | |
| Asian Indian: | 8 |
| Cambodian: | 1 |
| Chinese: | 4 |
| Filipino: | 11 |
| Japanese: | 6 |
| Korean: | 5 |
| Laotian: | 0 |
| Vietnamese: | 7 |
| Guamanian: | 0 |
| Hawaiian: | 14 |
| Samoan: | 4 |
| Other Asian/Pacific Islander: | 0 |
| Race Unknown/Some Other Race: | 12 |
| Client Declined to Provide Information: | 15 |
| Total: | 299 |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 18

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 18

| | | | | |
|--|----|-----|--|--------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | 4 | 4 | 0 | 0 |
| E3. Other Housing: | 0 | 0 | 0 | 0 |
| INCOME MAINTENANCE | | | | |
| F1. Social Security: | 29 | 29 | 0 | 0 |
| F2. Supplemental Security Income (SSI): | 27 | 27 | 0 | 0 |
| F3. Pensions/Retiree Benefits: | 14 | 12 | 2 | 0 |
| F4. Other Income Maintenance: | 0 | 0 | 0 | 0 |
| INDIVIDUAL RIGHTS | | | | |
| G1. Immigration/Naturalization: | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 2 | 2 | 0 | 0 |
| G3. Other Individual Rights: | 0 | 0 | 0 | 0 |
| MISCELLANEOUS | | | | |
| H1. Estate Planning/Wills/Trusts: | 12 | 12 | 0 | 0 |
| H2. Advance Health Care Directives (AHCD): | 51 | 51 | 0 | 0 |
| H3. Financial Powers of Attorney: | 29 | 29 | 0 | 0 |
| H4. Other Miscellaneous: | 0 | 0 | 0 | 0 |
| TOTAL CASES OPENED IN QUARTER: | | 299 | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | |
| | | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES |
| | | | TOTAL LEGAL REPRESENTATION | |
| | | 293 | 6 | 0 |
| TOTAL ESTIMATED CASE WORK HOURS SPENT: | | 333 | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

| Date | Location (If Applicable) | Type of Outreach Activity | Groups Targeted By Outreach | Est # of People Reached | Est. Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
| | | | | | |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 18

Provider Name: Grey Law of Ventura County

County(ies) Ventura

| | | | | | |
|---------|-----------------|---------------------|---------------------|----|-----|
| 8/26/15 | FAST meeting | Explaining Grey Law | Professionals | 20 | 2.5 |
| 8/8/15 | Filmore Centuer | Grand Opening | Caregivers, Seniors | 30 | 5 |
| 7/30/15 | AAA | Estate Planning | HICAP | 30 | 1.5 |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 9

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 19

Total Unduplicated Client Count for Quarter: 416

Total Cases Closed in Quarter: 130

Total Units of Service for Quarter (Unit=1 Hour): 1404

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

| | |
|---|-----|
| 60-64: | 86 |
| 65-74: | 147 |
| 75-84: | 109 |
| 85+: | 74 |
| Client Declined to Provide Information: | 0 |
| Total: | 416 |

CLIENT GENDER

| | |
|---|-----|
| Male: | 149 |
| Female: | 266 |
| Client Declined to Provide Information: | 1 |
| Total: | 416 |

OTHER CLIENT CHARACTERISTICS

| | |
|---|-----|
| Frail/Disabled: | 235 |
| Homebound: | 8 |
| Lives Alone: | 165 |
| Institutionalized: | 5 |
| Suspected Victim of Elder Abuse/Exploitation: | 50 |
| Limited English: | 108 |
| Rural: | 0 |
| Greatest Economic Need (Minority): | 27 |

CLIENT RACE

| | |
|---|-----|
| Two or More Races: | 2 |
| Caucasian: | 263 |
| African American: | 66 |
| Native American/Native Alaskan: | 1 |
| Asian/Pacific Islander | |
| Asian Indian: | 0 |
| Cambodian: | 0 |
| Chinese: | 0 |
| Filipino: | 0 |
| Japanese: | 9 |
| Korean: | 1 |
| Laotian: | 0 |
| Vietnamese: | 5 |
| Guamanian: | 0 |
| Hawaiian: | 0 |
| Samoan: | 0 |
| Other Asian/Pacific Islander: | 17 |
| Race Unknown/Some Other Race: | 50 |
| Client Declined to Provide Information: | 2 |
| Total: | 416 |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 19

Greatest Economic Need (Non-Minority): 51

Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

Hispanic/Latino: 124

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 13

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 3

4 2 0

2 1 0

2 2 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 5

0 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 2

C2. Conservatorship: 10

C3. Other Family: 0

0 0 0

3 6 1

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 4

D2. Medicare: 0

D3. Other Health/Community Based Care: 6

4 0 0

0 0 0

4 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 14

10 4 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 19

| | | | | |
|--|----|--|--------------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | 11 | 9 | 0 | 1 |
| E3. Other Housing: | 1 | 1 | 0 | 0 |
| INCOME MAINTENANCE | | | | |
| F1. Social Security: | 7 | 3 | 1 | 0 |
| F2. Supplemental Security Income (SSI): | 5 | 2 | 2 | 0 |
| F3. Pensions/Retiree Benefits: | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | 2 | 1 | 2 | 1 |
| INDIVIDUAL RIGHTS | | | | |
| G1. Immigration/Naturalization: | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 7 | 3 | 0 | 0 |
| G3. Other Individual Rights: | 11 | 1 | 0 | 0 |
| MISCELLANEOUS | | | | |
| H1. Estate Planning/Wills/Trusts: | 33 | 23 | 7 | 0 |
| H2. Advance Health Care Directives (AHCD): | 19 | 5 | 12 | 0 |
| H3. Financial Powers of Attorney: | 0 | 0 | 0 | 0 |
| H4. Other Miscellaneous: | 9 | 10 | 0 | 0 |
| TOTAL CASES OPENED IN QUARTER: | | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | | |
| | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | 88 | 39 | 3 |
| TOTAL ESTIMATED CASE WORK HOURS SPENT: | | 1404 | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 19

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 20

Total Unduplicated Client Count for Quarter: 247

Total Cases Closed in Quarter: 261

Total Units of Service for Quarter (Unit=1 Hour): 1552

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

| | |
|---|-----|
| 60-64: | 56 |
| 65-74: | 96 |
| 75-84: | 64 |
| 85+: | 31 |
| Client Declined to Provide Information: | 0 |
| Total: | 247 |

CLIENT GENDER

| | |
|---|-----|
| Male: | 72 |
| Female: | 175 |
| Client Declined to Provide Information: | 0 |
| Total: | 247 |

OTHER CLIENT CHARACTERISTICS

| | |
|---|-----|
| Frail/Disabled: | 100 |
| Homebound: | 5 |
| Lives Alone: | 125 |
| Institutionalized: | 0 |
| Suspected Victim of Elder Abuse/Exploitation: | 9 |
| Limited English: | 16 |
| Rural: | 15 |
| Greatest Economic Need (Minority): | 37 |

CLIENT RACE

| | |
|---|-----|
| Two or More Races: | 16 |
| Caucasian: | 185 |
| African American: | 34 |
| Native American/Native Alaskan: | 0 |
| Asian/Pacific Islander | |
| Asian Indian: | 3 |
| Cambodian: | 0 |
| Chinese: | 0 |
| Filipino: | 2 |
| Japanese: | 0 |
| Korean: | 0 |
| Laotian: | 0 |
| Vietnamese: | 0 |
| Guamanian: | 0 |
| Hawaiian: | 1 |
| Samoan: | 0 |
| Other Asian/Pacific Islander: | 1 |
| Race Unknown/Some Other Race: | 5 |
| Client Declined to Provide Information: | 0 |
| Total: | 247 |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 20

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 20

| | | | | |
|--|----|--|--------------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | 18 | 9 | 5 | 0 |
| E3. Other Housing: | 6 | 6 | 3 | 2 |
| INCOME MAINTENANCE | | | | |
| F1. Social Security: | 1 | 1 | 0 | 0 |
| F2. Supplemental Security Income (SSI): | 3 | 3 | 0 | 0 |
| F3. Pensions/Retiree Benefits: | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | 2 | 1 | 0 | 0 |
| INDIVIDUAL RIGHTS | | | | |
| G1. Immigration/Naturalization: | 1 | 1 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 0 | 0 | 0 | 0 |
| G3. Other Individual Rights: | 4 | 3 | 0 | 0 |
| MISCELLANEOUS | | | | |
| H1. Estate Planning/Wills/Trusts: | 46 | 23 | 24 | 0 |
| H2. Advance Health Care Directives (AHCD): | 17 | 0 | 20 | 0 |
| H3. Financial Powers of Attorney: | 17 | 5 | 15 | 0 |
| H4. Other Miscellaneous: | 3 | 3 | 0 | 1 |
| TOTAL CASES OPENED IN QUARTER: | | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | | |
| | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | 154 | 94 | 13 |
| TOTAL ESTIMATED CASE WORK HOURS SPENT: | | 1527 | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

| Date | Location (If Applicable) | Type of Outreach Activity | Groups Targeted By Outreach | Est # of People Reached | Est. Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
| | | | | | |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA:

20

Provider Name: *Inland Counties Legals Services*

County(ies) *San Bernardino*

| | | | | | |
|---------|--|---|--------------------|------|-----|
| 9/9/15 | Rialto Senior Center Rialto, CA | Health & Wellness Expo Fair | Community | 300 | 6.5 |
| 8/15/15 | Orange Show Fairgrounds San Bernardino | Community Fair | Seniors | 750 | 0.5 |
| 8/11/15 | Mentone Senior Center 1331 Opal, Mentone | Presentation re ICLS Services & discussion on Advanced Health Care Directives | Seniors | 50 | 3.7 |
| 8/8/15 | Riverside Convention Center | Community Fair | Seniors & Disabled | 2500 | 3.3 |
| 8/4/15 | California National Night Out Rialto | Community Fair | Seniors | 600 | 1.5 |
| 8/1/15 | Our Lady of Hope Church, San Bernardino | Presentation re ICLS Services | Seniors | 25 | 3 |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 19

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 21

Total Unduplicated Client Count for Quarter: 149

Total Cases Closed in Quarter: 174

Total Units of Service for Quarter (Unit=1 Hour): 642

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

| | |
|---|-----|
| 60-64: | 34 |
| 65-74: | 54 |
| 75-84: | 47 |
| 85+: | 14 |
| Client Declined to Provide Information: | 0 |
| Total: | 149 |

CLIENT GENDER

| | |
|---|-----|
| Male: | 61 |
| Female: | 88 |
| Client Declined to Provide Information: | 0 |
| Total: | 149 |

OTHER CLIENT CHARACTERISTICS

| | |
|---|----|
| Frail/Disabled: | 55 |
| Homebound: | 2 |
| Lives Alone: | 71 |
| Institutionalized: | 0 |
| Suspected Victim of Elder Abuse/Exploitation: | 2 |
| Limited English: | 12 |
| Rural: | 74 |
| Greatest Economic Need (Minority): | 24 |

CLIENT RACE

| | |
|---|-----|
| Two or More Races: | 11 |
| Caucasian: | 105 |
| African American: | 17 |
| Native American/Native Alaskan: | 0 |
| Asian/Pacific Islander | |
| Asian Indian: | 2 |
| Cambodian: | 0 |
| Chinese: | 1 |
| Filipino: | 2 |
| Japanese: | 2 |
| Korean: | 1 |
| Laotian: | 0 |
| Vietnamese: | 0 |
| Guamanian: | 0 |
| Hawaiian: | 0 |
| Samoan: | 1 |
| Other Asian/Pacific Islander: | 1 |
| Race Unknown/Some Other Race: | 6 |
| Client Declined to Provide Information: | 0 |
| Total: | 149 |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 21

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 21

| | | | | |
|--|----|--|--------------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | 8 | 8 | 2 | 0 |
| E3. Other Housing: | 5 | 6 | 2 | 0 |
| INCOME MAINTENANCE | | | | |
| F1. Social Security: | 0 | 1 | 0 | 0 |
| F2. Supplemental Security Income (SSI): | 3 | 3 | 0 | 0 |
| F3. Pensions/Retiree Benefits: | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | 6 | 6 | 2 | 1 |
| INDIVIDUAL RIGHTS | | | | |
| G1. Immigration/Naturalization: | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 0 | 0 | 0 | 0 |
| G3. Other Individual Rights: | 1 | 0 | 1 | 0 |
| MISCELLANEOUS | | | | |
| H1. Estate Planning/Wills/Trusts: | 32 | 15 | 11 | 0 |
| H2. Advance Health Care Directives (AHCD): | 10 | 2 | 8 | 0 |
| H3. Financial Powers of Attorney: | 7 | 3 | 4 | 0 |
| H4. Other Miscellaneous: | 3 | 1 | 0 | 0 |
| TOTAL CASES OPENED IN QUARTER: | | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | | |
| | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | 120 | 44 | 10 |
| TOTAL ESTIMATED CASE WORK HOURS SPENT: | | 642 | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 21

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 22

Total Unduplicated Client Count for Quarter: 668

Total Cases Closed in Quarter: 652

Total Units of Service for Quarter (Unit=1 Hour): 1715

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

| | |
|---|-----|
| 60-64: | 213 |
| 65-74: | 279 |
| 75-84: | 136 |
| 85+: | 40 |
| Client Declined to Provide Information: | 0 |
| Total: | 668 |

CLIENT GENDER

| | |
|---|-----|
| Male: | 266 |
| Female: | 402 |
| Client Declined to Provide Information: | 0 |
| Total: | 668 |

OTHER CLIENT CHARACTERISTICS

| | |
|---|-----|
| Frail/Disabled: | 0 |
| Homebound: | 0 |
| Lives Alone: | 452 |
| Institutionalized: | 13 |
| Suspected Victim of Elder Abuse/Exploitation: | 0 |
| Limited English: | 111 |
| Rural: | 0 |
| Greatest Economic Need (Minority): | 175 |

CLIENT RACE

| | |
|---|-----|
| Two or More Races: | 13 |
| Caucasian: | 397 |
| African American: | 32 |
| Native American/Native Alaskan: | 5 |
| Asian/Pacific Islander | |
| Asian Indian: | 0 |
| Cambodian: | 0 |
| Chinese: | 8 |
| Filipino: | 12 |
| Japanese: | 9 |
| Korean: | 15 |
| Laotian: | 0 |
| Vietnamese: | 42 |
| Guamanian: | 1 |
| Hawaiian: | 0 |
| Samoan: | 0 |
| Other Asian/Pacific Islander: | 8 |
| Race Unknown/Some Other Race: | 126 |
| Client Declined to Provide Information: | 0 |
| Total: | 668 |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 22

Greatest Economic Need (Non-Minority): 110

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino: 103

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 101

A2. Contracts/Warranties: 26

A3. Other Consumer/Finance: 12

69 24 5

21 4 0

9 1 0

EMPLOYMENT

B1. Discrimination: 2

B2. Other Employment: 28

2 0 0

23 5 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 57

C2. Conservatorship: 17

C3. Other Family: 21

47 5 3

12 1 4

15 4 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 45

D2. Medicare: 16

D3. Other Health/Community Based Care: 35

35 10 0

11 5 0

28 6 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 133

113 13 4

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 22

| | | | | |
|--|----|--|--------------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | 15 | 12 | 2 | 1 |
| E3. Other Housing: | 15 | 15 | 0 | 0 |
| INCOME MAINTENANCE | | | | |
| F1. Social Security: | 20 | 20 | 0 | 0 |
| F2. Supplemental Security Income (SSI): | 26 | 17 | 8 | 1 |
| F3. Pensions/Retiree Benefits: | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | 6 | 6 | 0 | 0 |
| INDIVIDUAL RIGHTS | | | | |
| G1. Immigration/Naturalization: | 2 | 2 | 1 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 3 | 2 | 3 | 0 |
| G3. Other Individual Rights: | 32 | 25 | 1 | 3 |
| MISCELLANEOUS | | | | |
| H1. Estate Planning/Wills/Trusts: | 36 | 34 | 2 | 0 |
| H2. Advance Health Care Directives (AHCD): | 8 | 6 | 0 | 0 |
| H3. Financial Powers of Attorney: | 0 | 0 | 0 | 0 |
| H4. Other Miscellaneous: | 12 | 12 | 0 | 0 |
| TOTAL CASES OPENED IN QUARTER: | | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | | |
| | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | 536 | 95 | 21 |
| TOTAL ESTIMATED CASE WORK HOURS SPENT: | | 1670 | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

| Date | Location (If Applicable) | Type of Outreach Activity | Groups Targeted By Outreach | Est # of People Reached | Est. Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
| | | | | | |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA:

22

Provider Name: Legal Aid Society of Orange County

County(ies) Orange

| | | | | | |
|---------|------------------|-----------------------|-----------|-----|---|
| 9/11/15 | Garden Grove | Health Expo | Community | 50 | 6 |
| 9/16/15 | Lake Forest | Seniors Resource Fair | Seniors | 45 | 3 |
| 9/12/15 | Huntington Beach | Resource Fair | Seniors | 200 | 6 |
| 8/22/15 | Buena Park | Super Senior Saturday | Seniors | 100 | 5 |
| 8/22/15 | Santa Ana | Resource Fair | Community | 200 | 4 |
| 7/25/15 | Orange | Veteran's Fair | Veterans | 10 | 5 |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 29

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

| | | | | | |
|------|-----------------------------|-------|-------------------|--------------------------|---------------|
| Date | Location (If Applicable) | Topic | Targeted Audience | Est # of Participants | Est. Hours |
|------|-----------------------------|-------|-------------------|--------------------------|---------------|

Provider Name: Legal Aid Society of Orange County

County(ies) Orange

| | | | | | |
|---------|-----------------|--|-------------------------------------|-----|---|
| 9/9/15 | Costa Mesa | Radio Show: Legal Services for Seniors | Community | 0 | 4 |
| 9/1/15 | Santa Ana | Health Care Coverage | Vietnamese Community | 100 | 2 |
| 9/3/15 | Lake Forest | Long-Term Care | Nursing Home residents | 2 | 2 |
| 8/28/15 | Orange | Conservatorships | People with disabilities & families | 25 | 4 |
| 8/17/15 | Santa Ana | Estate Planning | Community | 31 | 2 |
| 7/21/15 | Fountain Valley | Advanced Care Planning | Vietnamese Community | 25 | 2 |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 16

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 23

Total Unduplicated Client Count for Quarter: 959

Total Cases Closed in Quarter: 959

Total Units of Service for Quarter (Unit=1 Hour): 1072

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

| | |
|---|-----|
| 60-64: | 198 |
| 65-74: | 373 |
| 75-84: | 284 |
| 85+: | 104 |
| Client Declined to Provide Information: | 0 |
| Total: | 959 |

CLIENT GENDER

| | |
|---|-----|
| Male: | 314 |
| Female: | 645 |
| Client Declined to Provide Information: | 0 |
| Total: | 959 |

OTHER CLIENT CHARACTERISTICS

| | |
|---|-----|
| Frail/Disabled: | 622 |
| Homebound: | 2 |
| Lives Alone: | 643 |
| Institutionalized: | 9 |
| Suspected Victim of Elder Abuse/Exploitation: | 1 |
| Limited English: | 43 |
| Rural: | 3 |
| Greatest Economic Need (Minority): | 185 |

CLIENT RACE

| | |
|---|-----|
| Two or More Races: | 3 |
| Caucasian: | 685 |
| African American: | 60 |
| Native American/Native Alaskan: | 5 |
| Asian/Pacific Islander | |
| Asian Indian: | 0 |
| Cambodian: | 1 |
| Chinese: | 7 |
| Filipino: | 14 |
| Japanese: | 5 |
| Korean: | 1 |
| Laotian: | 0 |
| Vietnamese: | 1 |
| Guamanian: | 3 |
| Hawaiian: | 0 |
| Samoan: | 1 |
| Other Asian/Pacific Islander: | 8 |
| Race Unknown/Some Other Race: | 165 |
| Client Declined to Provide Information: | 0 |
| Total: | 959 |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 23

Greatest Economic Need (Non-Minority): 393

Greatest Economic Need (Minority Status Unknown): 12

CLIENT ETHNICITY

Hispanic/Latino: 134

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 61

A2. Contracts/Warranties: 67

A3. Other Consumer/Finance: 29

59 2 0

60 7 0

26 3 0

EMPLOYMENT

B1. Discrimination: 2

B2. Other Employment: 4

2 0 0

4 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 35

C2. Conservatorship: 10

C3. Other Family: 0

34 1 0

9 1 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 19

D2. Medicare: 14

D3. Other Health/Community Based Care: 0

18 1 0

14 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 125

120 5 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 23

| | | | | |
|--|-----|--|--------------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | 46 | 44 | 2 | 0 |
| E3. Other Housing: | 57 | 51 | 6 | 0 |
| INCOME MAINTENANCE | | | | |
| F1. Social Security: | 21 | 21 | 0 | 0 |
| F2. Supplemental Security Income (SSI): | 9 | 9 | 0 | 0 |
| F3. Pensions/Retiree Benefits: | 9 | 8 | 1 | 0 |
| F4. Other Income Maintenance: | 9 | 9 | 0 | 0 |
| INDIVIDUAL RIGHTS | | | | |
| G1. Immigration/Naturalization: | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 12 | 12 | 0 | 0 |
| G3. Other Individual Rights: | 151 | 148 | 3 | 0 |
| MISCELLANEOUS | | | | |
| H1. Estate Planning/Wills/Trusts: | 212 | 176 | 36 | 0 |
| H2. Advance Health Care Directives (AHCD): | 12 | 7 | 5 | 0 |
| H3. Financial Powers of Attorney: | 36 | 22 | 14 | 0 |
| H4. Other Miscellaneous: | 19 | 19 | 0 | 0 |
| TOTAL CASES OPENED IN QUARTER: | | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | | |
| | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | 872 | 87 | 0 |
| TOTAL ESTIMATED CASE WORK HOURS SPENT: | | 1064 | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA:

23

| Date | Location (If Applicable) | Topic | Targeted Audience | Est # of Participants | Est. Hours |
|---|-----------------------------|---|-------------------|--------------------------|---------------|
| Provider Name: <i>Elder Law & Advocacy</i> | | | | | |
| County(ies) <i>San Diego</i> | | | | | |
| 9/30/15 | Lions Community Manor | Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams | Seniors 60+ | 40 | 3 |
| 8/11/15 | Center for the Blind | Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams | Seniors 60+ | 10 | 2.5 |
| 7/14/15 | Lexington Senior Apartments | Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams | Seniors 60+ | 30 | 2.5 |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 24

Total Unduplicated Client Count for Quarter: 38

Total Cases Closed in Quarter: 41

Total Units of Service for Quarter (Unit=1 Hour): 90

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

| | |
|---|----|
| 60-64: | 6 |
| 65-74: | 21 |
| 75-84: | 7 |
| 85+: | 4 |
| Client Declined to Provide Information: | 0 |
| Total: | 38 |

CLIENT GENDER

| | |
|---|----|
| Male: | 15 |
| Female: | 23 |
| Client Declined to Provide Information: | 0 |
| Total: | 38 |

OTHER CLIENT CHARACTERISTICS

| | |
|---|----|
| Frail/Disabled: | 23 |
| Homebound: | 0 |
| Lives Alone: | 15 |
| Institutionalized: | 0 |
| Suspected Victim of Elder Abuse/Exploitation: | 0 |
| Limited English: | 16 |
| Rural: | 37 |
| Greatest Economic Need (Minority): | 22 |

CLIENT RACE

| | |
|---|----|
| Two or More Races: | 0 |
| Caucasian: | 12 |
| African American: | 1 |
| Native American/Native Alaskan: | 0 |
| Asian/Pacific Islander | |
| Asian Indian: | 0 |
| Cambodian: | 0 |
| Chinese: | 0 |
| Filipino: | 0 |
| Japanese: | 0 |
| Korean: | 0 |
| Laotian: | 0 |
| Vietnamese: | 0 |
| Guamanian: | 0 |
| Hawaiian: | 0 |
| Samoan: | 0 |
| Other Asian/Pacific Islander: | 0 |
| Race Unknown/Some Other Race: | 25 |
| Client Declined to Provide Information: | 0 |
| Total: | 38 |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 24

Greatest Economic Need (Non-Minority): 10

Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

Hispanic/Latino: 21

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 2

A2. Contracts/Warranties: 6

A3. Other Consumer/Finance: 1

2 0 0

3 3 0

0 1 0

EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 0

1 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 1

0 0 0

0 0 0

0 1 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 4

1 3 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 24

| | | | | |
|--|----|--|-----------------------------|----------------------------|
| E2. Real Property: Home loans/Foreclosure/Reverse Mortgages: | 3 | 2 | 0 | 1 |
| E3. Other Housing: | 0 | 0 | 0 | 0 |
| INCOME MAINTENANCE | | | | |
| F1. Social Security: | 1 | 1 | 0 | 0 |
| F2. Supplemental Security Income (SSI): | 0 | 0 | 0 | 0 |
| F3. Pensions/Retiree Benefits: | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | 1 | 1 | 0 | 0 |
| INDIVIDUAL RIGHTS | | | | |
| G1. Immigration/Naturalization: | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 2 | 0 | 1 | 1 |
| G3. Other Individual Rights: | 0 | 0 | 0 | 0 |
| MISCELLANEOUS | | | | |
| H1. Estate Planning/Wills/Trusts: | 10 | 0 | 10 | 0 |
| H2. Advance Health Care Directives (AHCD): | 2 | 0 | 2 | 0 |
| H3. Financial Powers of Attorney: | 3 | 0 | 3 | 0 |
| H4. Other Miscellaneous: | 1 | 4 | 0 | 0 |
| TOTAL CASES OPENED IN QUARTER: | | 38 | | |
| | | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | | |
| | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | 15 | 24 | 2 |
| TOTAL ESTIMATED CASE WORK HOURS SPENT: | | 87 | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 24

| Date | Location (If Applicable) | Topic | Targeted Audience | Est # of Participants | Est. Hours |
|---|---|--|-------------------|--------------------------|---------------|
| Provider Name: <i>Elder Law & Advocacy</i> | | | | | |
| County(ies) <i>Imperial</i> | | | | | |
| 7/31/15 | Adult Center | Estate planning, Wills | Seniors 60+ | 10 | 1 |
| 7/15/15 | Imperial Valey Breakfast Rotary Club | ELA Senior legal services program, Caregiver program, Imperial Partners, HICAP | Seniors 60+ | 19 | 1.5 |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 25

Total Unduplicated Client Count for Quarter: 1120

Total Cases Closed in Quarter: 176

Total Units of Service for Quarter (Unit=1 Hour): 2268

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

| | |
|---|------|
| 60-64: | 157 |
| 65-74: | 293 |
| 75-84: | 346 |
| 85+: | 324 |
| Client Declined to Provide Information: | 0 |
| Total: | 1120 |

CLIENT GENDER

| | |
|---|------|
| Male: | 401 |
| Female: | 716 |
| Client Declined to Provide Information: | 3 |
| Total: | 1120 |

OTHER CLIENT CHARACTERISTICS

| | |
|---|-----|
| Frail/Disabled: | 480 |
| Homebound: | 34 |
| Lives Alone: | 388 |
| Institutionalized: | 11 |
| Suspected Victim of Elder Abuse/Exploitation: | 33 |
| Limited English: | 249 |
| Rural: | 0 |
| Greatest Economic Need (Minority): | 67 |

CLIENT RACE

| | |
|---|------|
| Two or More Races: | 8 |
| Caucasian: | 826 |
| African American: | 171 |
| Native American/Native Alaskan: | 0 |
| Asian/Pacific Islander | |
| Asian Indian: | 0 |
| Cambodian: | 0 |
| Chinese: | 0 |
| Filipino: | 10 |
| Japanese: | 0 |
| Korean: | 3 |
| Laotian: | 0 |
| Vietnamese: | 0 |
| Guamanian: | 0 |
| Hawaiian: | 0 |
| Samoan: | 0 |
| Other Asian/Pacific Islander: | 14 |
| Race Unknown/Some Other Race: | 86 |
| Client Declined to Provide Information: | 2 |
| Total: | 1120 |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 25

Greatest Economic Need (Non-Minority): 180

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 194

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 9

A2. Contracts/Warranties: 4

A3. Other Consumer/Finance: 13

5 6 0

2 1 0

3 2 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 14

0 0 0

5 9 4

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 2

C2. Conservatorship: 2

C3. Other Family: 1

1 0 0

1 10 0

0 1 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 7

D2. Medicare: 0

D3. Other Health/Community Based Care: 6

6 3 0

0 0 0

1 1 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 22

9 3 1

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 25

| | | | | |
|--|----|--|--------------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | 15 | 7 | 7 | 1 |
| E3. Other Housing: | 3 | 3 | 0 | 0 |
| INCOME MAINTENANCE | | | | |
| F1. Social Security: | 11 | 5 | 3 | 0 |
| F2. Supplemental Security Income (SSI): | 16 | 11 | 4 | 2 |
| F3. Pensions/Retiree Benefits: | 1 | 1 | 0 | 0 |
| F4. Other Income Maintenance: | 2 | 0 | 1 | 0 |
| INDIVIDUAL RIGHTS | | | | |
| G1. Immigration/Naturalization: | 4 | 3 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 10 | 5 | 0 | 0 |
| G3. Other Individual Rights: | 16 | 1 | 0 | 7 |
| MISCELLANEOUS | | | | |
| H1. Estate Planning/Wills/Trusts: | 30 | 10 | 6 | 0 |
| H2. Advance Health Care Directives (AHCD): | 16 | 6 | 9 | 0 |
| H3. Financial Powers of Attorney: | 0 | 0 | 0 | 0 |
| H4. Other Miscellaneous: | 10 | 9 | 1 | 0 |
| TOTAL CASES OPENED IN QUARTER: | | 214 | | |
| | | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | | |
| | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | 94 | 67 | 15 |
| TOTAL ESTIMATED CASE WORK HOURS SPENT: | | 2264 | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

| Date | Location (If Applicable) | Type of Outreach Activity | Groups Targeted By Outreach | Est # of People Reached | Est. Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
| | | | | | |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA:

25

Provider Name: *Bet Tzedek*

County(ies) *Los Angeles*

| | | | | |
|---------|---|--------------------------------|----|-----|
| 9/25/15 | Training for law students on assisting clients with SSI issues. | Community Legal Education, BTL | 16 | 2 |
| 9/24/15 | consumers in West Hollywood issues. | Community Legal Education, BTL | 6 | 1 |
| 7/15/15 | Presentation for consumers in Prague | Community Legal Education, BTL | 25 | 0.3 |
| 9/23/15 | Presentation at San Pedro senior center with Dept of Consumer and Business Affairs on advance planning. | Community Legal Education, BTL | 90 | 1 |
| 7/14/15 | [Pro Bono] ID theft presentation by Munger Tolles pro bono | Community Legal Education, BTL | 48 | 0 |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 26

Total Unduplicated Client Count for Quarter: 76

Total Cases Closed in Quarter: 84

Total Units of Service for Quarter (Unit=1 Hour): 343

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

| | |
|---|----|
| 60-64: | 20 |
| 65-74: | 40 |
| 75-84: | 11 |
| 85+: | 5 |
| Client Declined to Provide Information: | 0 |
| Total: | 76 |

CLIENT GENDER

| | |
|---|----|
| Male: | 38 |
| Female: | 38 |
| Client Declined to Provide Information: | 0 |
| Total: | 76 |

OTHER CLIENT CHARACTERISTICS

| | |
|---|----|
| Frail/Disabled: | 64 |
| Homebound: | 0 |
| Lives Alone: | 49 |
| Institutionalized: | 0 |
| Suspected Victim of Elder Abuse/Exploitation: | 10 |
| Limited English: | 2 |
| Rural: | 76 |
| Greatest Economic Need (Minority): | 7 |

CLIENT RACE

| | |
|---|----|
| Two or More Races: | 5 |
| Caucasian: | 55 |
| African American: | 2 |
| Native American/Native Alaskan: | 1 |
| Asian/Pacific Islander | |
| Asian Indian: | 0 |
| Cambodian: | 0 |
| Chinese: | 0 |
| Filipino: | 0 |
| Japanese: | 0 |
| Korean: | 0 |
| Laotian: | 0 |
| Vietnamese: | 0 |
| Guamanian: | 0 |
| Hawaiian: | 0 |
| Samoan: | 0 |
| Other Asian/Pacific Islander: | 0 |
| Race Unknown/Some Other Race: | 8 |
| Client Declined to Provide Information: | 5 |
| Total: | 76 |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 26

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 26

| | | | | |
|--|---|-----|--|--------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | 3 | 4 | 1 | 0 |
| E3. Other Housing: | 8 | 5 | 1 | 0 |
| INCOME MAINTENANCE | | | | |
| F1. Social Security: | 3 | 4 | 0 | 1 |
| F2. Supplemental Security Income (SSI): | 3 | 2 | 0 | 0 |
| F3. Pensions/Retiree Benefits: | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | 0 | 0 | 0 | 0 |
| INDIVIDUAL RIGHTS | | | | |
| G1. Immigration/Naturalization: | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 2 | 1 | 0 | 0 |
| G3. Other Individual Rights: | 4 | 1 | 3 | 0 |
| MISCELLANEOUS | | | | |
| H1. Estate Planning/Wills/Trusts: | 0 | 0 | 0 | 0 |
| H2. Advance Health Care Directives (AHCD): | 0 | 3 | 0 | 0 |
| H3. Financial Powers of Attorney: | 2 | 0 | 0 | 0 |
| H4. Other Miscellaneous: | 0 | 0 | 0 | 0 |
| TOTAL CASES OPENED IN QUARTER: | | 80 | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | |
| | | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES |
| | | | TOTAL LEGAL REPRESENTATION | |
| | | 67 | 13 | 4 |
| TOTAL ESTIMATED CASE WORK HOURS SPENT: | | 336 | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA:

26

| Date | Location (If Applicable) | Topic | Targeted Audience | Est # of Participants | Est. Hours |
|---|-----------------------------|--|-------------------|--------------------------|---------------|
| Provider Name: Legal Services of Northern California | | | | | |
| County(ies) Mendocino and Lake | | | | | |
| 9/22/15 | Clearlake Oaks | Presentation to Senior Community about recent Supreme Court Decisions and how they affect Housing Rights, Public Benefits, Healthcare and Civil Rights | Seniors, et al | 10 | 4 |
| 7/28/15 | Clearlake Oaks | Presentation to Senior Community about Identity Theft | Seniors, et al | 10 | 3 |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 7

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 27

Total Unduplicated Client Count for Quarter: 74

Total Cases Closed in Quarter: 46

Total Units of Service for Quarter (Unit=1 Hour): 352

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

| | |
|---|----|
| 60-64: | 32 |
| 65-74: | 24 |
| 75-84: | 10 |
| 85+: | 4 |
| Client Declined to Provide Information: | 4 |
| Total: | 74 |

CLIENT GENDER

| | |
|---|----|
| Male: | 21 |
| Female: | 53 |
| Client Declined to Provide Information: | 0 |
| Total: | 74 |

OTHER CLIENT CHARACTERISTICS

| | |
|---|----|
| Frail/Disabled: | 16 |
| Homebound: | 3 |
| Lives Alone: | 28 |
| Institutionalized: | 1 |
| Suspected Victim of Elder Abuse/Exploitation: | 12 |
| Limited English: | 2 |
| Rural: | 7 |
| Greatest Economic Need (Minority): | 9 |

CLIENT RACE

| | |
|---|----|
| Two or More Races: | 2 |
| Caucasian: | 67 |
| African American: | 3 |
| Native American/Native Alaskan: | 0 |
| Asian/Pacific Islander | |
| Asian Indian: | 0 |
| Cambodian: | 0 |
| Chinese: | 0 |
| Filipino: | 0 |
| Japanese: | 1 |
| Korean: | 0 |
| Laotian: | 0 |
| Vietnamese: | 0 |
| Guamanian: | 0 |
| Hawaiian: | 0 |
| Samoan: | 0 |
| Other Asian/Pacific Islander: | 0 |
| Race Unknown/Some Other Race: | 0 |
| Client Declined to Provide Information: | 1 |
| Total: | 74 |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 27

Greatest Economic Need (Non-Minority): 31

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 7

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 3

0 0 0

0 0 0

0 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 6

C2. Conservatorship: 0

C3. Other Family: 0

2 0 2

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 27

8 4 6

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 27

| | | | | |
|--|----|--|--------------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | 1 | 0 | 0 | 0 |
| E3. Other Housing: | 3 | 2 | 0 | 2 |
| INCOME MAINTENANCE | | | | |
| F1. Social Security: | 0 | 0 | 0 | 0 |
| F2. Supplemental Security Income (SSI): | 0 | 0 | 0 | 0 |
| F3. Pensions/Retiree Benefits: | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | 0 | 0 | 0 | 0 |
| INDIVIDUAL RIGHTS | | | | |
| G1. Immigration/Naturalization: | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 33 | 16 | 1 | 3 |
| G3. Other Individual Rights: | 0 | 0 | 0 | 0 |
| MISCELLANEOUS | | | | |
| H1. Estate Planning/Wills/Trusts: | 1 | 0 | 0 | 0 |
| H2. Advance Health Care Directives (AHCD): | 0 | 0 | 0 | 0 |
| H3. Financial Powers of Attorney: | 0 | 0 | 0 | 0 |
| H4. Other Miscellaneous: | 0 | 0 | 0 | 0 |
| TOTAL CASES OPENED IN QUARTER: | | 74 | | |
| | | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | | |
| | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | 28 | 5 | 13 |
| TOTAL ESTIMATED CASE WORK HOURS SPENT: | | 312 | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

| Date | Location (If Applicable) | Type of Outreach Activity | Groups Targeted By Outreach | Est # of People Reached | Est. Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
| | | | | | |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA:

27

Provider Name: Legal Services of Sonoma County

County(ies) Sonoma

| | | | | | |
|---------|----------------------|------------------------------------|---------------------|-----|---|
| 8/14/ | APS | Advanced Directives Training | Collab Partners | 20 | 8 |
| 9/14/15 | Guerneville Sr. Ctr | Presentation to ED | Senior Center Staff | 5 | 4 |
| 9/9/15 | Vintage House | Presentation to ED | Senior Center Staff | 5 | 4 |
| 9/3/15 | A.P.S. / Santa Rosa | Outreach Meeting | Caseworkers/Seniors | 10 | 3 |
| 8/24/15 | Petaluma People Svcs | ED Presentation, Distribute Flyers | Seniors | 400 | 4 |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 23

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

| | | | | | |
|------|-----------------------------|-------|-------------------|--------------------------|---------------|
| Date | Location (If Applicable) | Topic | Targeted Audience | Est # of Participants | Est. Hours |
|------|-----------------------------|-------|-------------------|--------------------------|---------------|

Provider Name: Legal Services of Sonoma County

County(ies) Sonoma

| | | | | | |
|---------|---------------|----------------------------------|----------------------------------|----|---|
| 9/16/15 | C.A.N.H.R./SF | Elder Abuse Workshop | APS Staff and pro bono attorneys | 30 | 5 |
| 8/7/15 | Santa Rosa | Advance Directives Workshop | Collab Partners | 20 | 8 |
| 9/1/15 | Legal Aid | Drivers License Retrieval Clinic | Low Income Persons | 1 | 2 |
| 8/5/15 | Legal Aid | Expungement Workshop | Low Income Persons | 2 | 2 |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 17

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 28

Total Unduplicated Client Count for Quarter: 163

Total Cases Closed in Quarter: 254

Total Units of Service for Quarter (Unit=1 Hour): 1018

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

| | |
|---|-----|
| 60-64: | 57 |
| 65-74: | 64 |
| 75-84: | 29 |
| 85+: | 13 |
| Client Declined to Provide Information: | 0 |
| Total: | 163 |

CLIENT GENDER

| | |
|---|-----|
| Male: | 67 |
| Female: | 96 |
| Client Declined to Provide Information: | 0 |
| Total: | 163 |

OTHER CLIENT CHARACTERISTICS

| | |
|---|----|
| Frail/Disabled: | 86 |
| Homebound: | 10 |
| Lives Alone: | 59 |
| Institutionalized: | 12 |
| Suspected Victim of Elder Abuse/Exploitation: | 1 |
| Limited English: | 23 |
| Rural: | 1 |
| Greatest Economic Need (Minority): | 57 |

CLIENT RACE

| | |
|---|-----|
| Two or More Races: | 44 |
| Caucasian: | 91 |
| African American: | 4 |
| Native American/Native Alaskan: | 1 |
| Asian/Pacific Islander | |
| Asian Indian: | 0 |
| Cambodian: | 1 |
| Chinese: | 5 |
| Filipino: | 1 |
| Japanese: | 0 |
| Korean: | 1 |
| Laotian: | 0 |
| Vietnamese: | 0 |
| Guamanian: | 0 |
| Hawaiian: | 1 |
| Samoan: | 0 |
| Other Asian/Pacific Islander: | 3 |
| Race Unknown/Some Other Race: | 8 |
| Client Declined to Provide Information: | 3 |
| Total: | 163 |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 28

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 28

| | | | | |
|--|----|--|--------------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | 4 | 9 | 3 | 2 |
| E3. Other Housing: | 1 | 2 | 1 | 0 |
| INCOME MAINTENANCE | | | | |
| F1. Social Security: | 3 | 2 | 0 | 0 |
| F2. Supplemental Security Income (SSI): | 3 | 5 | 2 | 0 |
| F3. Pensions/Retiree Benefits: | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | 8 | 6 | 1 | 0 |
| INDIVIDUAL RIGHTS | | | | |
| G1. Immigration/Naturalization: | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 1 | 2 | 1 | 1 |
| G3. Other Individual Rights: | 2 | 1 | 1 | 0 |
| MISCELLANEOUS | | | | |
| H1. Estate Planning/Wills/Trusts: | 13 | 15 | 9 | 0 |
| H2. Advance Health Care Directives (AHCD): | 21 | 6 | 16 | 0 |
| H3. Financial Powers of Attorney: | 1 | 0 | 3 | 0 |
| H4. Other Miscellaneous: | 2 | 5 | 1 | 0 |
| TOTAL CASES OPENED IN QUARTER: | | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | | |
| | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | 158 | 79 | 17 |
| TOTAL ESTIMATED CASE WORK HOURS SPENT: | | 912 | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

| Date | Location (If Applicable) | Type of Outreach Activity | Groups Targeted By Outreach | Est # of People Reached | Est. Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
| | | | | | |

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 28

| | | | | | | |
|---|---------------------------------|--|------------------|----|---|--|
| Provider Name: Legal Aid of Napa | | | | | | |
| County(ies) Napa | | | | | | |
| 08/23/15 | St. John's Catholic Church Hall | Latino Elder Resource | Latino Seniors | 65 | 8 | |
| Provider Name: Legal Services of Northern California | | | | | | |
| County(ies) Solano | | | | | | |
| 9/22/15 | Vallejo | Outreach Clinic at the Centro - prep travel | Seniors | 5 | 3 | |
| 9/2/15 | Vallejo | Prep and Outreach clinic at Florence Deouglas Senior Center | Seniors | 6 | 3 | |
| 8/18/15 | Vallejo | Homeless Encampment Site Visit | Homeless Seniors | 5 | 1 | |
| 8/11/15 | Suisun | Clinic at Suisun Public Library- prep, travel & outreach | Seniors | 2 | 2 | |
| 8/5/15 | Vallejo | Prep and Outreach clinic at Florence Deouglas Senior Center | Seniors | 2 | 3 | |
| 7/28/15 | Rio Vista | Clinic at Rio Vista Library- prep, travel & outreach | Seniors | 2 | 4 | |
| 7/21/15 | Vacaville | Clinic at Vacaville Library- prep, travel & outreach | Seniors | 3 | 4 | |
| 07/01/15 | Vallejo | Prep and Outreach clinic at Florence Deouglas Seneior Center | Seniors | 2 | 3 | |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 31

| INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE | | | | | | |
|---|-----------------------------|--|-------------------|--------------------------|---------------|--|
| Date | Location (If Applicable) | Topic | Targeted Audience | Est # of Participants | Est. Hours | |
| Provider Name: Legal Services of Northern California | | | | | | |
| County(ies) Solano | | | | | | |
| Weekly | Solano County | Informational Clinic on Answering Unlawful | Solano Residents | 12 | 12 | |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA:

28

| | | | | | |
|---------|---------------|---|------------------|----|---|
| 7/20/15 | Solano County | Affordable Housing Committee - prep, meeting, & travel | Senior Coalition | 20 | 5 |
| 8/3/15 | Solano County | Executive Committee Meeting - prep, meeting & travel | Senior Coalition | 10 | 5 |
| 8/7/15 | Solano County | Senior Housing Task Force Meeting Training | Senior Advocates | 30 | 7 |
| 9/3/15 | Solano County | Affordable Housing Committee - prep, meeting, & travel | Senior Coalition | 20 | 4 |
| 8/17/15 | Solano County | VetCon Outreach - prep and travel | Senior Vets | 15 | 8 |
| 9/4/15 | Solano County | Leg Committee - prep, meeting & travel | Senior Coalition | 20 | 5 |
| 9/10/15 | Solano County | Outreach Sub-Committee - prep, meeting & travel | Senior Advocates | 10 | 4 |
| 9/10/15 | Solano County | Senior Affordability Presentation | Senior Advocates | 10 | 3 |
| 9/11/15 | Solano County | Overcoming legal barriers to reintegration - prep, meeting & travel | Reentry | 20 | 3 |
| 9/16/15 | Solano County | CANHR Elder Abuse training - meeting & travel | Senior Advocates | 40 | 4 |
| 7/17/15 | Solano County | Senior Legal Task Force Meeting Training | Senior Advocates | 30 | 6 |
| 9/30/15 | Solano County | One Justice Outreach - prep, meeting & travel | Solano Residents | 60 | 5 |
| " | " | | | 0 | 0 |
| Weekly | " | " | " | | |
| Weekly | | | | 0 | 0 |
| Weekly | | | | 0 | 0 |
| Weekly | | | | 0 | 0 |
| Weekly | | | | 0 | 0 |
| Weekly | | | | 0 | 0 |
| " | " | " | | 0 | 0 |
| " | " | " | | 0 | 0 |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 28

| | | | | | |
|---------|---------------|--|------------------|----|---|
| | | | | 0 | 0 |
| " | " | | | 0 | 0 |
| 9/28/15 | Solano County | Executive Committee Meeting - prep, meeting & travel | Senior Coalition | 10 | 4 |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 25

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 75

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 29

Total Unduplicated Client Count for Quarter: 693

Total Cases Closed in Quarter: 1324

Total Units of Service for Quarter (Unit=1 Hour): 1724

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

| | |
|---|-----|
| 60-64: | 106 |
| 65-74: | 308 |
| 75-84: | 194 |
| 85+: | 63 |
| Client Declined to Provide Information: | 22 |
| Total: | 693 |

CLIENT GENDER

| | |
|---|-----|
| Male: | 279 |
| Female: | 414 |
| Client Declined to Provide Information: | 0 |
| Total: | 693 |

OTHER CLIENT CHARACTERISTICS

| | |
|---|-----|
| Frail/Disabled: | 48 |
| Homebound: | 1 |
| Lives Alone: | 24 |
| Institutionalized: | 0 |
| Suspected Victim of Elder Abuse/Exploitation: | 17 |
| Limited English: | 2 |
| Rural: | 692 |
| Greatest Economic Need (Minority): | 2 |

CLIENT RACE

| | |
|---|-----|
| Two or More Races: | 0 |
| Caucasian: | 667 |
| African American: | 3 |
| Native American/Native Alaskan: | 1 |
| Asian/Pacific Islander | |
| Asian Indian: | 0 |
| Cambodian: | 0 |
| Chinese: | 2 |
| Filipino: | 2 |
| Japanese: | 2 |
| Korean: | 2 |
| Laotian: | 0 |
| Vietnamese: | 1 |
| Guamanian: | 0 |
| Hawaiian: | 0 |
| Samoan: | 0 |
| Other Asian/Pacific Islander: | 0 |
| Race Unknown/Some Other Race: | 11 |
| Client Declined to Provide Information: | 2 |
| Total: | 693 |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 29

Greatest Economic Need (Non-Minority): 248

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 15

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 4

A2. Contracts/Warranties: 5

A3. Other Consumer/Finance: 186

3 1 0

2 4 0

186 0 0

EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 1

1 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 6

C2. Conservatorship: 0

C3. Other Family: 8

6 0 0

0 0 0

7 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 10

D2. Medicare: 1

D3. Other Health/Community Based Care: 1

10 0 0

0 0 0

1 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 36

27 5 2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 29

| | | | | |
|--|-----|--|--------------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | 24 | 12 | 15 | 0 |
| E3. Other Housing: | 18 | 17 | 1 | 0 |
| INCOME MAINTENANCE | | | | |
| F1. Social Security: | 1 | 1 | 0 | 0 |
| F2. Supplemental Security Income (SSI): | 0 | 0 | 0 | 0 |
| F3. Pensions/Retiree Benefits: | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | 6 | 5 | 1 | 0 |
| INDIVIDUAL RIGHTS | | | | |
| G1. Immigration/Naturalization: | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 23 | 17 | 2 | 0 |
| G3. Other Individual Rights: | 6 | 6 | 0 | 0 |
| MISCELLANEOUS | | | | |
| H1. Estate Planning/Wills/Trusts: | 302 | 160 | 257 | 0 |
| H2. Advance Health Care Directives (AHCD): | 203 | 83 | 201 | 0 |
| H3. Financial Powers of Attorney: | 210 | 83 | 207 | 0 |
| H4. Other Miscellaneous: | 0 | 0 | 0 | 0 |
| TOTAL CASES OPENED IN QUARTER: | | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | | |
| | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | 628 | 694 | 2 |
| TOTAL ESTIMATED CASE WORK HOURS SPENT: | | | | |
| | | 1718 | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 29

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 30

Total Unduplicated Client Count for Quarter: 228

Total Cases Closed in Quarter: 131

Total Units of Service for Quarter (Unit=1 Hour): 736

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

| | |
|---|-----|
| 60-64: | 43 |
| 65-74: | 94 |
| 75-84: | 60 |
| 85+: | 31 |
| Client Declined to Provide Information: | 0 |
| Total: | 228 |

CLIENT GENDER

| | |
|---|-----|
| Male: | 77 |
| Female: | 151 |
| Client Declined to Provide Information: | 0 |
| Total: | 228 |

OTHER CLIENT CHARACTERISTICS

| | |
|---|----|
| Frail/Disabled: | 17 |
| Homebound: | 5 |
| Lives Alone: | 71 |
| Institutionalized: | 0 |
| Suspected Victim of Elder Abuse/Exploitation: | 52 |
| Limited English: | 6 |
| Rural: | 0 |
| Greatest Economic Need (Minority): | 8 |

CLIENT RACE

| | |
|---|-----|
| Two or More Races: | 0 |
| Caucasian: | 205 |
| African American: | 12 |
| Native American/Native Alaskan: | 5 |
| Asian/Pacific Islander | |
| Asian Indian: | 2 |
| Cambodian: | 0 |
| Chinese: | 0 |
| Filipino: | 1 |
| Japanese: | 0 |
| Korean: | 0 |
| Laotian: | 0 |
| Vietnamese: | 0 |
| Guamanian: | 0 |
| Hawaiian: | 0 |
| Samoan: | 0 |
| Other Asian/Pacific Islander: | 0 |
| Race Unknown/Some Other Race: | 0 |
| Client Declined to Provide Information: | 3 |
| Total: | 228 |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 30

Greatest Economic Need (Non-Minority): 64

Greatest Economic Need (Minority Status Unknown): 5

CLIENT ETHNICITY

Hispanic/Latino: 46

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 2

A2. Contracts/Warranties: 12

A3. Other Consumer/Finance: 18

1 0 0

7 10 0

6 7 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 6

C3. Other Family: 1

0 0 0

3 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 5

D2. Medicare: 3

D3. Other Health/Community Based Care: 2

1 0 0

0 1 0

1 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 17

14 4 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 30

| | | | | |
|--|----|--|--------------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | 7 | 2 | 1 | 0 |
| E3. Other Housing: | 7 | 4 | 1 | 0 |
| INCOME MAINTENANCE | | | | |
| F1. Social Security: | 4 | 2 | 2 | 0 |
| F2. Supplemental Security Income (SSI): | 0 | 1 | 0 | 1 |
| F3. Pensions/Retiree Benefits: | 1 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | 3 | 2 | 0 | 0 |
| INDIVIDUAL RIGHTS | | | | |
| G1. Immigration/Naturalization: | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 42 | 8 | 2 | 1 |
| G3. Other Individual Rights: | 0 | 0 | 0 | 0 |
| MISCELLANEOUS | | | | |
| H1. Estate Planning/Wills/Trusts: | 44 | 9 | 5 | 2 |
| H2. Advance Health Care Directives (AHCD): | 2 | 2 | 0 | 0 |
| H3. Financial Powers of Attorney: | 16 | 7 | 4 | 1 |
| H4. Other Miscellaneous: | 35 | 12 | 6 | 1 |
| TOTAL CASES OPENED IN QUARTER: | | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | | |
| | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | 82 | 43 | 6 |
| TOTAL ESTIMATED CASE WORK HOURS SPENT: | | 728 | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

| Date | Location (If Applicable) | Type of Outreach Activity | Groups Targeted By Outreach | Est # of People Reached | Est. Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
| | | | | | |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA:

30

Provider Name: *Dor V Dor Senior Advocacy Network*

County(ies) *Stanislaus*

| | | | | | |
|---------|--------------------------|----------------|----------------------|----|---|
| 8/5/15 | Mancini Ctr | STOAAC Meeting | Senior Srv Providers | 20 | 2 |
| 9/29/19 | Standiford Place | POA | Seniors | 35 | 2 |
| 8/21/15 | Neuropathy Support Group | Scams, POA | General Public | 40 | 2 |
| 8/8/15 | Standiford Place | Scams | Seniors | 25 | 2 |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 31

Total Unduplicated Client Count for Quarter: 73

Total Cases Closed in Quarter: 78

Total Units of Service for Quarter (Unit=1 Hour): 531

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

| | |
|---|----|
| 60-64: | 16 |
| 65-74: | 30 |
| 75-84: | 17 |
| 85+: | 10 |
| Client Declined to Provide Information: | 0 |
| Total: | 73 |

CLIENT GENDER

| | |
|---|----|
| Male: | 36 |
| Female: | 37 |
| Client Declined to Provide Information: | 0 |
| Total: | 73 |

OTHER CLIENT CHARACTERISTICS

| | |
|---|----|
| Frail/Disabled: | 31 |
| Homebound: | 0 |
| Lives Alone: | 38 |
| Institutionalized: | 0 |
| Suspected Victim of Elder Abuse/Exploitation: | 2 |
| Limited English: | 6 |
| Rural: | 1 |
| Greatest Economic Need (Minority): | 22 |

CLIENT RACE

| | |
|---|----|
| Two or More Races: | 0 |
| Caucasian: | 43 |
| African American: | 14 |
| Native American/Native Alaskan: | 2 |
| Asian/Pacific Islander | |
| Asian Indian: | 0 |
| Cambodian: | 0 |
| Chinese: | 0 |
| Filipino: | 1 |
| Japanese: | 1 |
| Korean: | 0 |
| Laotian: | 0 |
| Vietnamese: | 0 |
| Guamanian: | 0 |
| Hawaiian: | 0 |
| Samoan: | 0 |
| Other Asian/Pacific Islander: | 0 |
| Race Unknown/Some Other Race: | 12 |
| Client Declined to Provide Information: | 0 |
| Total: | 73 |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 31

Greatest Economic Need (Non-Minority): 21

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 15

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 3

A2. Contracts/Warranties: 3

A3. Other Consumer/Finance: 1

5 0 0

0 0 0

3 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 2

0 0 0

0 0 0

2 1 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 22

17 0 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 31

| | | | | |
|--|----|--|--------------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | 4 | 0 | 4 | 3 |
| E3. Other Housing: | 4 | 2 | 0 | 0 |
| INCOME MAINTENANCE | | | | |
| F1. Social Security: | 0 | 0 | 0 | 1 |
| F2. Supplemental Security Income (SSI): | 3 | 4 | 1 | 0 |
| F3. Pensions/Retiree Benefits: | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | 1 | 1 | 0 | 0 |
| INDIVIDUAL RIGHTS | | | | |
| G1. Immigration/Naturalization: | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 2 | 0 | 0 | 3 |
| G3. Other Individual Rights: | 0 | 0 | 0 | 0 |
| MISCELLANEOUS | | | | |
| H1. Estate Planning/Wills/Trusts: | 17 | 7 | 11 | 0 |
| H2. Advance Health Care Directives (AHCD): | 14 | 2 | 5 | 0 |
| H3. Financial Powers of Attorney: | 15 | 2 | 4 | 0 |
| H4. Other Miscellaneous: | 1 | 0 | 0 | 0 |
| TOTAL CASES OPENED IN QUARTER: | | | | |
| 93 | | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | | |
| | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | 45 | 26 | 7 |
| TOTAL ESTIMATED CASE WORK HOURS SPENT: | | 524 | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

| Date | Location (If Applicable) | Type of Outreach Activity | Groups Targeted By Outreach | Est # of People Reached | Est. Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
| | | | | | |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 31

Provider Name: Central California Legal Services

County(ies) Merced

| | | | | | |
|---------|---------------------------------------|---|--|-----|---|
| 9/25/15 | American Legion Hall, Merced | Merced Homeless Connect (volunteer booth) | Low-income housing/food-insecure seniors | 300 | 2 |
| 9/25/15 | Los Banos Community Center, Los Banos | Salute to Seniors Fair (vendor booth w/HICAP) | Los Banos Seniors | 200 | 5 |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 7

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 32

Total Unduplicated Client Count for Quarter: 587

Total Cases Closed in Quarter: 522

Total Units of Service for Quarter (Unit=1 Hour): 1935

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

| | |
|---|-----|
| 60-64: | 133 |
| 65-74: | 242 |
| 75-84: | 151 |
| 85+: | 61 |
| Client Declined to Provide Information: | 0 |
| Total: | 587 |

CLIENT GENDER

| | |
|---|-----|
| Male: | 216 |
| Female: | 371 |
| Client Declined to Provide Information: | 0 |
| Total: | 587 |

OTHER CLIENT CHARACTERISTICS

| | |
|---|-----|
| Frail/Disabled: | 29 |
| Homebound: | 0 |
| Lives Alone: | 113 |
| Institutionalized: | 0 |
| Suspected Victim of Elder Abuse/Exploitation: | 14 |
| Limited English: | 70 |
| Rural: | 328 |
| Greatest Economic Need (Minority): | 320 |

CLIENT RACE

| | |
|---|-----|
| Two or More Races: | 0 |
| Caucasian: | 524 |
| African American: | 25 |
| Native American/Native Alaskan: | 3 |
| Asian/Pacific Islander | |
| Asian Indian: | 3 |
| Cambodian: | 0 |
| Chinese: | 2 |
| Filipino: | 8 |
| Japanese: | 10 |
| Korean: | 4 |
| Laotian: | 0 |
| Vietnamese: | 1 |
| Guamanian: | 0 |
| Hawaiian: | 0 |
| Samoan: | 0 |
| Other Asian/Pacific Islander: | 5 |
| Race Unknown/Some Other Race: | 0 |
| Client Declined to Provide Information: | 2 |
| Total: | 587 |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 32

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 32

| | | | | |
|--|-----|--|--------------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | 24 | 13 | 7 | 7 |
| E3. Other Housing: | 28 | 15 | 12 | 0 |
| INCOME MAINTENANCE | | | | |
| F1. Social Security: | 23 | 11 | 5 | 3 |
| F2. Supplemental Security Income (SSI): | 17 | 6 | 9 | 0 |
| F3. Pensions/Retiree Benefits: | 8 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | 3 | 2 | 6 | 0 |
| INDIVIDUAL RIGHTS | | | | |
| G1. Immigration/Naturalization: | 1 | 1 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 14 | 6 | 6 | 0 |
| G3. Other Individual Rights: | 15 | 9 | 20 | 1 |
| MISCELLANEOUS | | | | |
| H1. Estate Planning/Wills/Trusts: | 113 | 38 | 60 | 0 |
| H2. Advance Health Care Directives (AHCD): | 40 | 0 | 40 | 0 |
| H3. Financial Powers of Attorney: | 0 | 0 | 0 | 0 |
| H4. Other Miscellaneous: | 0 | 14 | 44 | 0 |
| TOTAL CASES OPENED IN QUARTER: | | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | | |
| | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | 187 | 302 | 33 |
| TOTAL ESTIMATED CASE WORK HOURS SPENT: | | 1870 | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

| Date | Location (If Applicable) | Type of Outreach Activity | Groups Targeted By Outreach | Est # of People Reached | Est. Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
| | | | | | |

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 32

Provider Name: Legal Services for Seniors

County(ies) Monterey

| | | | | | |
|---------|------------------------------|--------------------------|-------------------------------|-----|----|
| 9/13/15 | Peninsula Farmer's Market | General outreach | County Seniors | 80 | 0 |
| 7/14/15 | Greenfield City | General outreach | County Seniors | 25 | 1 |
| 7/1/15 | Soledad City Council | General outreach | City of Soledad Seniors | 25 | 1 |
| 9/16/15 | City of Seaside CDAC Meeting | General outreach | County Seniors | 20 | 2 |
| 8/24/15 | Peninsula Farmer's Markets | | County Seniors | 100 | 4 |
| 8/12/15 | Villa Serra – Salinas | Health Fair | Monterey County Seniors | 20 | 5 |
| 9/10/15 | Pacific Meadows | community presentation | Monterey County Seniors | 120 | 5 |
| 9/20/15 | King City Fairgrounds | King City Golden Jubilee | Monterey County Rural Seniors | 300 | 12 |
| 9/4/15 | Monterey County Fairgrounds | Senior Day at the Fair | Monterey County Seniors | 300 | 20 |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 50

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

| | | | | | |
|------|-----------------------------|-------|-------------------|--------------------------|---------------|
| Date | Location (If Applicable) | Topic | Targeted Audience | Est # of Participants | Est. Hours |
|------|-----------------------------|-------|-------------------|--------------------------|---------------|

Provider Name: Legal Services for Seniors

County(ies) Monterey

| | | | | | |
|----------|-----------------------------------|---------------------------|-------------------|-----|----|
| 8/1/15 | | General Legal/Elder Abuse | Private Attorneys | 25 | 5 |
| 9/5/2015 | San Francisco Alta Bates Hospital | Elder Abuse | DA/APS Workers | 100 | 10 |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 15

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 33

Total Unduplicated Client Count for Quarter: 67

Total Cases Closed in Quarter: 78

Total Units of Service for Quarter (Unit=1 Hour): 1009

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

| | |
|---|----|
| 60-64: | 25 |
| 65-74: | 27 |
| 75-84: | 11 |
| 85+: | 4 |
| Client Declined to Provide Information: | 0 |
| Total: | 67 |

CLIENT GENDER

| | |
|---|----|
| Male: | 39 |
| Female: | 28 |
| Client Declined to Provide Information: | 0 |
| Total: | 67 |

OTHER CLIENT CHARACTERISTICS

| | |
|---|----|
| Frail/Disabled: | 26 |
| Homebound: | 0 |
| Lives Alone: | 30 |
| Institutionalized: | 1 |
| Suspected Victim of Elder Abuse/Exploitation: | 2 |
| Limited English: | 15 |
| Rural: | 24 |
| Greatest Economic Need (Minority): | 31 |

CLIENT RACE

| | |
|---|----|
| Two or More Races: | 0 |
| Caucasian: | 56 |
| African American: | 7 |
| Native American/Native Alaskan: | 4 |
| Asian/Pacific Islander | |
| Asian Indian: | 0 |
| Cambodian: | 0 |
| Chinese: | 0 |
| Filipino: | 0 |
| Japanese: | 0 |
| Korean: | 0 |
| Laotian: | 0 |
| Vietnamese: | 0 |
| Guamanian: | 0 |
| Hawaiian: | 0 |
| Samoan: | 0 |
| Other Asian/Pacific Islander: | 0 |
| Race Unknown/Some Other Race: | 0 |
| Client Declined to Provide Information: | 0 |
| Total: | 67 |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 33

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 33

| | | | | |
|--|----|-----------------------------|--|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | 3 | 3 | 1 | 1 |
| E3. Other Housing: | 9 | 11 | 1 | 0 |
| INCOME MAINTENANCE | | | | |
| F1. Social Security: | 10 | 9 | 0 | 0 |
| F2. Supplemental Security Income (SSI): | 3 | 2 | 2 | 0 |
| F3. Pensions/Retiree Benefits: | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance: | 2 | 2 | 1 | 0 |
| INDIVIDUAL RIGHTS | | | | |
| G1. Immigration/Naturalization: | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 2 | 3 | 0 | 3 |
| G3. Other Individual Rights: | 0 | 0 | 0 | 0 |
| MISCELLANEOUS | | | | |
| H1. Estate Planning/Wills/Trusts: | 1 | 2 | 0 | 0 |
| H2. Advance Health Care Directives (AHCD): | 0 | 0 | 0 | 0 |
| H3. Financial Powers of Attorney: | 4 | 2 | 0 | 0 |
| H4. Other Miscellaneous: | 0 | 0 | 1 | 0 |
| TOTAL CASES OPENED IN QUARTER: | | 67 | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | |
| | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | 60 | 9 | 9 |
| TOTAL ESTIMATED CASE WORK HOURS SPENT: | | 993 | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

| Date | Location (If Applicable) | Type of Outreach Activity | Groups Targeted By Outreach | Est # of People Reached | Est. Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
| | | | | | |

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA:

33

Provider Name: *Greater Bakersfield Legal Assistance, Inc*

County(ies) *Kern*

| | | | | | |
|---------|-------------------|---|--|----|-----|
| 8/27/15 | Bakersfield, CA | Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Kern County Veterans Collaborative | Other Service Providers of Kern County's Senior Population | 75 | 1.5 |
| 8/13/15 | Mojave, CA | Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at East Kern Collaborative Meeting in Mojave, CA | Other Service Providers of Kern County's Senior Population | 10 | 3.5 |
| 8/6/15 | Arvin/Lamont, CA | Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures at the South Valley Neighborhood Partnership Arvin/Lamont/Weedpatch Collaborative Meeting. | Other Service Providers of Kern County's Senior Population | 50 | 3 |
| 7/21/15 | Lake Isabella, CA | Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Resource Center. | Kern County Senior Population | 7 | 7.5 |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 16

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0